



Timpte, Inc
1827 Industrial Drive
David City, NE 68632
(402) 367-3056
Fax: (402) 367-4340

Important Safety Recall Notice

Dear (insert name or generic title)
(Customer address)
(city, state, zip code)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

RE: Safety Recall #14V-458, SAF-Holland CBX Series Suspension Pivot Bolt failure

Timpte has decided that a defect which relates to motor vehicle safety exists in certain SAF-Holland CBX Series suspensions for your trailer. This notice is to inform you that on July 28, 2014, Timpte notified NHTSA that it would institute a recall on Timpte Trailers equipped with the suspect suspensions manufactured between October 24, 2013 and March 31, 2014.

Your Timpte Trailer, (complete VIN #), is being recalled.

Description of Defect:

CBX Suspensions, 1289 total, are defective, resulting from possible cracks at the interface between the suspension assembly pivot bolt head and the body of the pivot bolt. The presence of a crack could result in separation of the pivot bolt head and failure of a pivot bolt on one side of the axle/suspension assembly on the trailer sub frame, resulting in the trailer becoming misaligned behind the tractor which increases the risk of a vehicle crash and will be immediately apparent to the driver.

Please contact Timpte Warranty, upon receipt of this letter. Timpte Warranty Personnel will assist with locating and scheduling your trailer into the nearest repair facility to address the problem. This repair will be performed at no cost to You, Our Customer.

You will be asked to transport your trailer to the selected repair facility for this recall. Parts for correcting the defect will be available at the repair facility. The Repair Facility will replace the suspect pivot bolts, at a rate of 2 hours per axle, to correct the defect.

Prior to reporting to the Repair facility for the repair, please take care to perform your daily pre-trip inspections carefully. In particular, inspect the pivot bolt on either side of the trailer, for each suspension, to confirm that no pivot bolt failure has occurred. The bolt head may be missing or laying on the road surface where the trailer is parked in the event of failure. In this event, contact Timpte Warranty immediately.



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If you have sold the trailer noted in this Recall Notice, please forward the contact information for the new owner to Timpte.

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If you are the lessor of the trailer VIN listed above, please forward a copy of this notice to the lessee within ten (10) days to comply with Federal Regulations.

If you have already paid to have your trailer repaired for this condition, you may be eligible for reimbursement of the charges you paid for the replacement of the CBS Suspension pivot bolts. To learn more about what you need to do to obtain reimbursement, contact Timpte Warranty at (402)367-3056. Timpte will provide the instructions for reimbursement purposes.

If, after attempting to have your vehicle repaired, you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but safety is our first concern.

Sincerely,
Timpte, Inc.