

SERVICE BULLETIN



M1384

September 12, 2014

2015 HARLEY-DAVIDSON STREET FUEL TANK - SAFETY RECALL 0161

Purpose

Harley-Davidson has determined that a condition affecting motor vehicle safety exists on certain 2015 Street motorcycles. These vehicles may exhibit a condition in which the fuel tank fill neck on certain 2015 XG500 and XG750 motorcycles may not allow the fuel cap to seal to the tank properly. If this condition remains undetected, a fuel leak could occur. A fuel leak in the presence of an ignition source may result in a fire, which could lead to death or serious injury.

In the interest of motor vehicle safety and customer satisfaction, Harley-Davidson has elected to initiate a voluntary recall (Campaign 0161) to remedy this defect. As required by law, you may sell but NOT DELIVER any affected motorcycles to your customers until the recall is performed. Read this entire bulletin before taking any action or ordering any kits. See Required Dealer Action to perform the recall service.

Motorcycles Affected

This recall applies to certain 2015 Street XG500 and XG750 motorcycles built in Bawal, India from 7/1/2014 through 8/11/2014 and in Kansas City from 6/11/2014 through 8/14/2014.

A VIN list specific to motorcycles shipped to your dealership is available via h-dnet.com. This list may be found by following this path:

- [h-dnet.com/Service Toolbox/Warranty Campaign Center/Safety Campaign Open VIN list](http://h-dnet.com/Service_Toolbox/Warranty_Campaign_Center/Safety_Campaign_Open_VIN_list).
Select campaign number 0161 to view the VIN list.

NOTES

- *If the motorcycle does not appear on your dealer VIN list, refer to the "Vehicle Information" link to determine if the motorcycle is affected.*
- *If you are unsure that a safety recall has been completed on a particular motorcycle, check the recall records available on TALON and h-dnet.com. Many dealers will not have an affected motorcycle.*
- **Canadian Dealers:** *To determine if a vehicle is affected by a recall use the h-dnet.com vehicle information link found on the service tab of UltraComm.*

Markets Affected

All markets where Street XG500 and XG750 motorcycles are sold are affected.

Customer Notification

In accordance with Federal regulations administrated by NHTSA, Harley-Davidson Motor Company, Inc. will send a letter to registered owners of affected products in the United States notifying them of this safety-related condition and instructing them to contact their dealer for the replacement service. A sample of the customer letter is attached. Owners outside the United States market may receive this notification by other means.

To protect the safety of our riders, it is our mutual responsibility to ensure the recall service is performed on all affected motorcycles. Therefore, we strongly urge you to perform the recall service even if the motorcycle was not purchased from your dealership.

You are also required to perform the recall service on all affected vehicles in your dealership inventory prior to delivering, renting or leasing those vehicles.

NOTE

Because only registered owners will receive notification from us, we request that you contact any owners of vehicles that your records show as unregistered. Advise them of the safety recall and make arrangements for them to come in for the recall service. We also require that you provide us with their names, addresses and VINs as soon as possible to enable us to mail them an owner's letter, as required by the National Traffic and Motor Vehicle Safety Act (as amended).

Kit Part Numbers

Table 1. Fuel Tank

COLOR	PART NO.
Black Denim	91500070
Black	91500071
Mysterious Red	91500072
Fire Red: Europe and India Only	91500073

NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

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Kit Ordering Information: U.S. Market

Fill in the attached order form and fax it to 414-343-8346. You must include your dealer number.

Upon completion of the recall on any vehicle, please be certain to follow the instructions listed under 'Credit Procedure' and submit your recall claims promptly.

Kit Ordering Information: Non-U.S. Markets

Contact your local service area representative for ordering instructions.

- **Europe:** Contact the After-sales Manager for ordering instructions.
- **India:** Contact the District Service Manager (DSM) for ordering instructions.
- **Canada:** Contact your Regional Service Manager.

Required Dealer Action

Confirm the motorcycle is involved and the recall is open.

Test For Leakage Between Fuel Cap and Tank

1. Fill fuel tank with fuel.
2. Verify fuel cap spring and sealing surface are in good condition.
3. Install fuel cap securely.
4. Lean bike to the right, approximately 5 seconds, to determine if fuel leaks between fuel cap and fuel tank.
5. If a leak exists between fuel tank and fuel cap, the fuel tank needs to be replaced. See Replace Fuel Tank If Needed below.

Replace Fuel Tank If Needed

1. Remove fuel tank. See service manual.

NOTE

See Figure 1. New fuel tank will come with all components except:

- Vent baffle (2).
- Cross-over tube (3).
- Fuel cap (1).

When removing or installing vent baffle, cover fuel tank inlet to prevent vent baffle from falling into fuel tank.

2. Transfer vent baffle (2) from old tank to new tank.
3. Install new fuel tank. See service manual.
4. Install cross-over tube (3) and **new** clamps.
5. Fill fuel tank with fuel.
6. Install fuel cap (1) from old fuel tank to new fuel tank.

NOTE

The fuel cap, once installed, must sit undisturbed for a minimum of 12 hours. This allows the cap seal to take the shape of the new tank.

7. After the fuel cap has been installed on the new tank for at least 12 hours, test for leakage between fuel cap and tank. If fuel leak is present, contact Technical Service.

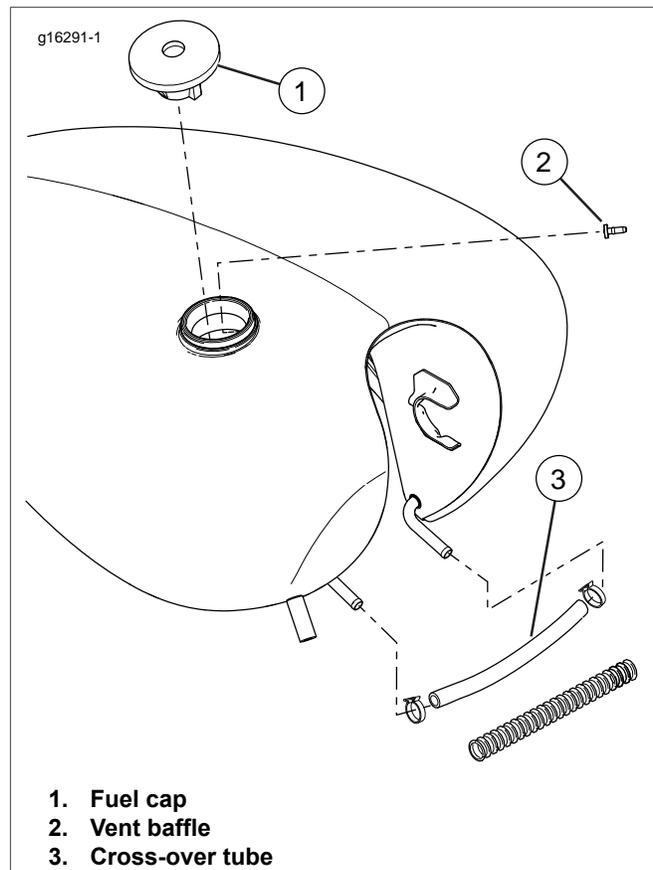


Figure 1. Fuel Tank

Credit Procedure: Talon/h-dnet.com Warranty Claim System Users

For each vehicle involved in this recall (involvement of VIN has been verified on h-dnet.com), submit a recall claim per the table below.

Table 2. Inspection Only

ITEM	DATA
Claim Type	SRC
Problem Part Number	61000206DH
Quantity	Leave Blank
Primary Labor Code*	2692
Time**	0.3 hrs
Customer Concern Code*	0161
Condition Code	9981
* These items may need to be downloaded to your system.	
** Labor time includes cost of fuel.	

Upon submission of the properly completed recall claim, you will be credited for labor plus the applicable market administrative time. The safety recall record will be updated. Each recall completion must be filed on an individual claim. Do not submit additional warranty events on these claims.

Credit Procedure: SAP System Users

Table 3. Inspection Only

ITEM	DATA
Claim Type	Recall Claim
FIX ID-Found in Recall Number	I
Problem Part Number	61000206DH
Customer Concern Code*	0161
Condition Code	9981
* This items may need to be downloaded to your system.	

Upon submission of the properly completed recall claim, you will be credited for labor plus the applicable market administrative time. The safety recall record will be updated. Each recall completion must be filed on an individual claim. Do not submit additional warranty events on these claims.

Credit Procedure: All Other System Users

For each vehicle involved in this campaign, file a claim supplying all necessary information as follows:

- Claim Date
- Campaign Number (0161)
- FIX ID (I)
- Full Seventeen Character VIN

Labor time includes cost of fuel.

Upon submission of the properly completed recall claim, you will be credited for labor plus the applicable market administrative time. The safety recall record will be updated. Each recall completion must be filed on an individual claim. Do not submit additional warranty events on these claims.

Credit Procedure: Talon/h-dnet.com Warranty Claim System Users

For each vehicle involved in this recall (involvement of VIN has been verified on h-dnet.com), submit a recall claim per the table below.

Table 4. Replace fuel tank

ITEM	DATA
Claim Type	SRC
Problem Part Number	61000206DH
Quantity	Leave Blank
Primary Labor Code*	2696
Time**	0.9 hrs
Customer Concern Code*	0161
Condition Code	9982
Replacement Part Number	Applicable part number from table.
Quantity	1
* These items may need to be downloaded to your system.	
** Labor time includes cost of fuel.	

Upon submission of the properly completed recall claim, you will be credited for labor plus the applicable market administrative time. The safety recall record will be updated. Each recall completion must be filed on an individual claim. Do not submit additional warranty events on these claims.

Credit Procedure: SAP System Users

Table 5. Replace fuel tank

ITEM	DATA
Claim Type	Recall Claim
FIX ID-Found in Recall Number	C
Problem Part Number	61000206DH
Customer Concern Code*	0161
Condition Code	9982
* This items may need to be downloaded to your system.	

Upon submission of the properly completed recall claim, you will be credited for labor plus the applicable market administrative time. The safety recall record will be updated. Each recall completion must be filed on an individual claim. Do not submit additional warranty events on these claims.

Credit Procedure: All Other System Users

For each vehicle involved in this campaign, file a claim supplying all necessary information as follows:

- Claim Date
- Campaign Number (0161)
- FIX ID (C)
- Full Seventeen Character VIN

Upon submission of the properly completed recall claim, you will be credited for labor plus the applicable market administrative time. The safety recall record will be updated. Each recall completion must be filed on an individual claim. Do not submit additional warranty events on these claims.

Part Return Information: All Markets

Hold all replaced parts for 60 days from date of credit issued for possible field inspection and/or request to return to factory. After 60 days, tank must be destroyed to prevent re-purposing of the tank.