



Harley-Davidson Motor Company
3700 West Juneau Ave., PO. Box 653, Milwaukee, WI 53201

IMPORTANT SAFETY RECALL

This notice applies your vehicle, VIN # _____

Date 9/17/2014

Harley-Davidson Recall No. 0160

NHTSA Recall No. 14V-537

Dear Harley-Davidson Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists in certain model year 2014 CVO Softail (FXSBSE, FLSTNSE) and Trike (FLHTCUTG) motorcycles. We are notifying you because our records indicate that you own one of the affected motorcycles.

What is the Issue?

On some of these motorcycles, the hydraulic clutch system may develop a tear in the primary cup (seal) on the master cylinder piston. If this occurs the system may lose the ability to maintain sufficient lift to keep the clutch disengaged. If this condition remains undetected, it could allow the motorcycle to “creep” forward from a stop, which could lead to a loss of control of the vehicle possibly causing a crash. Harley-Davidson has initiated this recall to correct this condition in the affected motorcycles. Please keep in mind that this applies to your motorcycle even if you have replaced the original equipment clutch master cylinder with a Harley-Davidson Parts and Accessories master cylinder.

What Should You Do?

Please contact your authorized Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your motorcycle repaired. Your dealer will confirm that your motorcycle is covered by this recall. If covered, the dealer will rebuild the clutch master cylinder with the recall kit at no cost to you. The repair will take less than one hour to perform. However, due to scheduling, the dealer may require your motorcycle for a longer period of time. To verify that the service has been completed, your dealer will ask you to sign a recall claim.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us the contact information for your purchaser so that we may notify the new owner of this recall. Also, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What If You Have Additional Questions or Concerns?

If you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If you are still having difficulty getting your vehicle repaired in a reasonable time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
Recall 0160