



**IMPORTANT SAFETY RECALL**

This notice applies to your vehicle, **9999999999999999**

**August 06, 2014**

**RE: Safety Recall J042 – Power Steering Hose Attenuator Collapse**  
**Vehicle Affected: Jaguar XFR-S**  
**Model Year: 2013-2014**

**National Highway Traffic Safety Administration Recall Number: 14V-390**

**Dear Jaguar XFR-S Owner:**

This notice is sent to you in accordance with the requirements of the Federal Traffic and Motor Vehicle Safety Act. Jaguar has decided that a defect which relates to motor vehicle safety exists in some 2013-2014 model year Jaguar XF (XFR-S variant only) vehicles. Your vehicle is included in this Recall action.

**What is the concern?**

A concern has been identified where vehicles being driven aggressively with frequent high energy steering inputs, the Power Steering hose attenuator at the steering rack end may collapse and cause a restriction in the hose. This restriction of power steering fluid flow can cause loss of the steering power assistance and loss of power steering fluid causing the driver to put greater effort into steering, and increase the risk of a vehicle crash. The mechanical steering link to the steering wheel and road wheels is maintained at all times.

**What will Jaguar and your Jaguar Retailer do?**

Jaguar is carrying out a recall of the vehicles mentioned above. An authorized Jaguar retailer will replace the power steering hose with an improved version. There will be no charge for this repair.

**What should you do?**

Please contact your authorized Jaguar retailer at your earliest convenience to schedule an appointment to have Recall Action J042 completed on your vehicle.

**How long will it take?**

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately one (1) hour, although your retailer may need your vehicle for a longer time due to service scheduling requirements.

**Attention Leasing Agencies:** Federal regulations require that you forward this recall notification to the lessee within TEN days.

**Moved or no longer own a Jaguar?**

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

**What should you do if you have further questions?**

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Jaguar retailer, please contact the Jaguar Customer Relationship Centre at 800-4JAGUAR (800-452-4827).

You can also contact Jaguar by e-mail: Visit the web site <http://www.jaguarusa.com> and send an email from the 'Contact Jaguar' section.

**If you have the need to contact Jaguar by mail, please use the following address:**

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
555 MacArthur Boulevard  
Mahwah, NJ 07430-2327

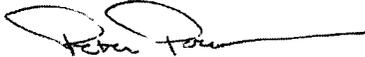
**If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:**

Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue,  
SE Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to <http://www.safercar.gov> to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Jaguar, in cooperation with your authorized retailer, will strive to minimize any inconvenience to you caused by this campaign.

Sincerely,



Peter Pochapsky  
Customer Experience Manager