



IMPORTANT SAFETY RECALL NOTICE

15 September 2014

VIA EXPRESS MAIL



Subject: Motor Vehicle Safety Recall 14V-532
Brake Pedal Mounting Plate Installations

Dear [REDACTED],

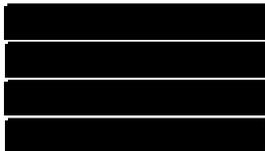
This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

New Flyer of America Inc. ("New Flyer") has decided that a defect which relates to motor vehicle safety, exists in certain in New Flyer transit vehicles. Further investigation has revealed that the following vehicles, operated by [REDACTED] are affected:

Make: New Flyer Transit Vehicle

Model: [REDACTED] 2014 XN60

Vehicle Identification Numbers:



Model: [REDACTED] 2013 XN40

Vehicle Identification Numbers:



**Headquarters/
Winnipeg Facility**
711 Kernaghan Ave.
Winnipeg, Manitoba
R2C 3T4 Canada
Ph: (204) 224-1251

**Aftermarket
Facility**
630 Kernaghan Ave.
Winnipeg, Manitoba
R2C 5G1 Canada
Ph: (204) 982-8400

**New Product
Development**
630 Kernaghan Ave.
Winnipeg, Manitoba
R2C 5G1 Canada
Ph: (204) 224-1251

**Crookston
Facility**
214 5th Ave. SW
Crookston, Minnesota
56716 USA
Ph: (218) 281-5752

**St. Cloud
Facility**
6200 Glenn Carlson Dr.
St. Cloud, Minnesota
56301 USA
Ph: (320) 203-0576

www.newflyer.com

New Flyer has determined that the hole in the *Brake Pedal Mounting Plate* is improperly dimensioned to accommodate the tolerance stack-up of the *Brake Pedal Assembly to Brake Valve Actuator (BVA)* installation. This may result in a misalignment of the internal pistons between these two components during installation.

Over time, scoring can occur to the internal surfaces of the piston inside the BVA valve, which can result in both resistance to brake pedal application during braking, and possibly brake drag once the brake pedal is released.

Unanticipated resistance to brake pedal movement could result in extended stopping distances and increase the risk of a crash.

New Flyer proposes to replace the both the brake pedal mounting plate and the BVA valve.

This recall is being conducted by New Flyer. Parts and labor required to accomplish the recall will be provided at no cost.

Your interim New Flyer Regional Product Support Manager Terry Kotnarowski (262) 617-5211, will assist in coordinating the retrofit of the buses identified above.

If you are a leasing agent of the vehicles which are affected, it is required that any vehicle leaser receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

If New Flyer is unable to correct this defect within a reasonable time, you may submit a written complaint to the:

**Administrator,
National Highway Traffic Safety Administration,
1200 New Jersey Ave. SE,
Washington, DC, 20590,
Or call 1-888-327-4236 (TTY: 1-800-424-9153);
or go to
<http://www.safercar.gov>.**

We regret any inconvenience which this action may cause you. However, we are concerned about the safety of your passengers and employees.

Thank you for your attention to this important matter.

Sincerely,
NEW FLYER OF AMERICA INC.



By: Kerry Legg
Vehicle Safety & Regulatory Compliance Manager
(204) 224-6706

cc: Chris Stoddart, VP Engineering Services – New Flyer
Jason Walton, Regional Product Support Manager – New Flyer
Terry Kotnarowski, Regional Product Support Manager – New Flyer