



Brake Parts INC LLC
4400 Prime Parkway
McHenry, IL 60050

SAFETY RECALL NOTICE

Dear Valued Amazon Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Brake Parts Inc (“BPI”) has decided that a defect which relates to motor vehicle safety exists in certain Raybestos Part Nos. 855PG, 855SG, 960PG, 815PG, 815SG, 589PG, and 589SG (rear wheel brake shoes). Our records indicate that you may have purchased and had this replacement part installed on your vehicle.

Why is a recall being conducted?

The lining of the brake shoe may detach from the steel shoe during normal service, causing the affected brake to fail. The defect does not affect the other brakes on the vehicle, and those brakes should continue to operate normally. If the lining detaches from the steel shoe, it could cause rear wheel lockup and it will reduce the available braking force which could lengthen the required stopping distance, and increase the risk of a crash without prior warning.

What are we doing about the problem?

If you contact Amazon Customer Service, Amazon will issue you a refund of the purchase price. In addition, if you have to have your vehicle repaired for this condition, you may be eligible for reimbursement for the labor charges you paid for the brake shoe replacement, up to \$225.00. Please retain any labor invoices and receipts, and contact Amazon Customer Service to request recall reimbursement in the event you have paid for labor. You can contact Amazon customer service at: 1 (888) 280-3321 or through the Amazon.com website.

What should you do?

If you have purchased one or more of the above listed brake shoes through Amazon, please contact Amazon Customer Service for a refund. You can contact Amazon Customer Service at: 1 (888) 280-3321 or through the Amazon.com website.

You should contact an installer as soon as possible to have the affected brake shoes replaced if necessary. Brake shoes manufactured between April 1, 2013 to April 19, 2014 are subject to the recall; the placement of the date of manufacture on the product is demonstrated in the images below for your reference. Note that replacement is only necessary for parts stamped with the affected dates, although customers may opt to replace shoes regardless if they so choose. When scheduling an appointment, please verify that your installer has a replacement part before taking your vehicle in.

Please ensure that affected brake shoes removed from the vehicle are destroyed and disposed of in accordance with local regulations. Do not return the product to Amazon.

What if you no longer own this vehicle with the rear brake shoe affected?

Please forward this notice and information to the new owner.

If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4326 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

We apologize for any inconvenience this may cause, but we are taking this action in the interest of your personal safety and satisfaction with our products.

Sincerely,

Brake Parts Inc.

Date Code Example On Brake Shoe



Date Code Example On Brake Shoe Package

