



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 4, 2014

Ms. Ginger Markus
Warranty Coordinator
Collins Bus Corporation
415 West 6th Street
South Hutchinson, KS 57505

NVS-215KS
14V-452

Subject: Propane Fuel Line may Rub on Body Mount

Dear Ms. Markus:

This letter serves to acknowledge Collins Bus Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COLLINS/DE500/2012-2014
COLLINS/DE516WR/2012-2014
COLLINS/DH500/2012-2014
COLLINS/DH516/2012-2014
COLLINS/DH516WR/2012-2014

Mfr's Report Date: July 23, 2014

NHTSA Campaign Number: 14V-452

Components:

FUEL SYSTEM, OTHER

Potential Number of Units Affected: 374

Problem Description:

Collins Bus Corporation (Collins) is recalling certain model year 2012-2014 DH500, DH516, DH516WR, DE500, and DE516WR school buses manufactured May 18, 2012, to May 30, 2014. In the affected vehicles, the propane fuel line may rub on the third body mount bolt on the left rear of the frame rail possibly resulting in damage to the propane fuel line.

Consequence:

Damage to the fuel line may cause a propane leak which may result in a vehicle stall, increasing the risk of a crash. Additionally, a propane leak in the presence of an ignition source may result in a fire.

Remedy:

Collins will notify owners, and dealers will inspect and relocate the propane fuel line, free of charge. The recall is expected to begin in September 2014. Owners may contact Collins customer service at 1-800-533-1850.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

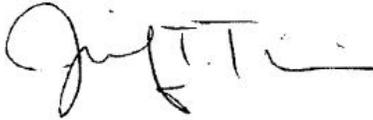
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

The information in your report suggests that Collins may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement