



Stoughton Trailers, LLC

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, (insert VIN for vehicle)

Customer Name

Address

Address

July 22, 2014

Re: Notice of possible defect
NHTSA ID# 14V-268

Dear Owner of STOUGHTON Brand Trailer(s):

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Stoughton Trailers, LLC (Stoughton) has decided that a defect which relates to motor vehicle safety exists in certain model year 2014 STOUGHTON brand trailers equipped with SAF-Holland CBX air ride suspensions. This recall will affect trailers built from October 17, 2013 to December 18, 2013 that are equipped with SAF-Holland CBX air ride suspensions that were produced from October 8, 2013 (date code 281) through November 30, 2013 (date code 334)

Description of Defect:

The SAF-Holland CBX air ride suspensions that were built in 2013 with date codes 281 through 334 were produced with defective pivot bolts. SAF-Holland pivot bolts, part number 93201070, are defective, resulting from possible cracks at the interface between the bolt head and the body of the bolt. The presence of a crack could result in separation of the bolt head and failure of a pivot bolt on one side of the axle/suspension assembly, resulting in the trailer becoming misaligned behind the tractor which will be immediately apparent to the driver. This is according to the SAF-Holland equipment recall 14E-024.

416 South Academy Street ■ P.O. Box 606 ■ Stoughton, Wisconsin 53589-0606
608/873-2500 ■ FAX: 608/873-2575

Such a failure could increase the risk of a crash and result in serious bodily injury or death, as well as property damage.

Remedy:

The remedy is to replace the suspension pivot bolts with new pivot bolts that SAF-Holland will provide. This will be done at no charge to the trailer owners when performed at a SAF-Holland authorized repair shop. The repair will take approximately 4 hours.

SAF-Holland, as the original equipment manufacture, will oversee the recall and replacement of the defective pivot bolts. Please contact SAF-Holland to locate a authorized repair shop and to coordinate the replacement of the pivot bolts. They will provide the repair shops with parts, instructions and billing information to SAF-Holland. Contact SAF-Holland at:

SAF-Holland Customer Service
Becky Faoro
(231) 777-4356

If you no longer own this trailer, please contact Stoughton to provide the new owner information. Stoughton will then contact the new owner.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

If you have already paid to have your trailer repaired to correct the aforementioned conditions, you may be eligible for reimbursement of the charges you paid for that repair. To learn more about what you need to do to obtain reimbursement or if you have any other questions or concerns, please contact Stoughton Customer Service and Warranty Department at:

Jackie Kell
Phone: 608-873-2580
Fax: 608-873-2566
Jackie@stoughtontrailers.com

If after having attempted to take advantage of this recall you believe you have not been able to have your trailer remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

STOUGHTON TRAILERS, LLC