



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 29, 2014

Ms. Shauna Martin
AM Equipment
402 E. Hazel
Jefferson, OR 97352

NVS-215KS
14E-039

Subject: Wiper Arm May Detach During Use

Dear Ms. Martin:

This letter serves to acknowledge AM Equipment's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AM EQUIPMENT/102-1095/9999

Mfr's Report Date: July 10, 2014

NHTSA Campaign Number: 14E-039

Components:

VISIBILITY/WIPER

Potential Number of Units Affected: 475

Problem Description:

AM Equipment (AME) is recalling certain Windshield Wiper System Part No. 102-1095 manufactured February 5, 2013 to July 22, 2013. The pivot shaft may loosen allowing the wiper to disengage from the vehicle during operation.

Consequence:

If the wiper arm disengages during use, the wipers will fail to operate during periods of poor visibility, increasing the risk of a crash.

Remedy:

AME will replace the wiper kit, free of charge. The recall began in August 2013. Owners may contact AME customer service at 1-541-327-1546.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

It is our understanding that notification to owners began on -DATE-, prior to our review of the owner notification letter. Should it become necessary for AME to do a renotification, the follow-up notification must be submitted to this office for review and it must comply with the requirements of Part 577.5, "Notification pursuant to a manufacturer's decision" and Part 577.10, "Follow-up notification."

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

The information in your report suggests that AME may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement