

RECEIVED

By Recall Management Division at 10:08 am, Aug 28, 2014



20 August 2014

VIA EMAIL

Jennifer Timian
Chief - Recall Management Division
US DOT – National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-215)
1200 New Jersey Ave. SE,
Washington, DC 20590

Subject: **Recall Declaration – Equipment Recall 14E-051 – Fleetguard UFF-XT Fuel Filters**

Dear Ms. Timian:

New Flyer Industries Canada ULC and New Flyer of America Inc. (together “New Flyer”), is declaring recall status with regards to ISB and ISL engines purchased from Cummins Inc. equipped with Fleetguard UFF fuel filters as described in the equipment recall 14E-051 for Cummins Campaign C1545.

Please find the attached Part 573 Defect Report, Part 577 Sample Customer Notification Letter, a Sample Customer Pre-Recall Notification Letter and copy of the defect notice supplied to New Flyer from Cummins Inc.

Customer pre-recall notification has already been completed and corrective actions are in progress. New Flyer will also notify our customers within 10 business days of confirmation of this recall, assignment of a recall code and approval of the attached sample customer letter.

Please contact me with any questions or concerns regarding this recall.

Sincerely,

**NEW FLYER OF AMERICA INC.
NEW FLYER INDUSTRIES CANADA ULC**

By: Kerry Legg
Vehicle Safety & Regulatory Compliance Manager
(204) 224-6706

Attachments:

Part 573 Defect Report
Defect notification from Cummins Inc.
Part 577 Sample Customer Letter
Pre-Recall Sample Customer Letter
Redacted Pre-Recall Customer Letter
Part 577 Sample Recall Envelope

**Headquarters/
Winnipeg Facility**
711 Kernaghan Ave.
Winnipeg, Manitoba
R2C 3T4 Canada
Ph: (204) 224-1251

**Customer
Services**
76 - 630 Kernaghan Ave.
Winnipeg, Manitoba
R2C 5G1 Canada
Ph: (204) 982-8400

**New Product
Development**
76 - 630 Kernaghan Ave.
Winnipeg, Manitoba
R2C 5G1 Canada
Ph: (204) 982-8413

**Crookston
Facility**
214 5th Ave. SW
Crookston, Minnesota
56716 USA
Ph: (218) 281-5752

**St. Cloud
Facility**
6200 Glenn Carlson Dr.
St. Cloud, Minnesota
56301 USA
Ph: (320) 203-0576

www.newflyer.com

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect Report

Date: 20 August 2014

This report serves as New Flyer Industries Canada ULC and New Flyer of America Inc. (“New Flyer”)'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a defect related to motor vehicle safety exists in certain heavy duty transit buses. New Flyer decided that this defect existed in these vehicles on 13 August 2014.

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer’s corporate name: New Flyer Industries Canada ULC

Vehicle brand or trademark name owner(s) (where applicable): New Flyer

Designated Agent (imported vehicles): N/A

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

Fleetguard UFF-XT Fuel Filters installed on Cummins ISB & ISL Engines (Refer to Cummins Equipment Recall 14E-051)

Cummins Inc.
301 Washington St.
P.O. Box 3005,
Mail code 91630
Columbus, IN 47202
Ph. 812-377-7543

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

Mr. Kerry Legg
Vehicle Safety & Regulatory Compliance Manager
711 Kernaghan Ave., Winnipeg, MB, Canada R2C 3T4
Office: (204) 224-6706
Fax: (204) 224-0248
kerry_legg@newflyer.com

Manufacturer’s assigned campaign number (where applicable): R14-018

Make: New Flyer

Model: XDE60

Model Year(s): 2014

Inclusive dates of manufacture (month and year): Jun 2014 to Jun 2014

Body Style/Type: Heavy Duty Diesel Electric Sixty Foot Transit Bus

VIN Range:

044654 to 044656

044653

Total number of these vehicles: 4

Provide the following information as to all the groups of vehicles.

Grand total number of vehicles recalled: 39

The percentage of the recall population you estimate actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

Recall population is based on sales/shipping information from Cummins Inc. to Interstate Assembly Systems and matched to New Flyer production records.

Describe how the recall population is different from any similar vehicles not subject to this notification:

Recall population consists of all vehicles equipped with Cummins ISB and ISL engines with Fleetguard UFF-XT fuel filters, part number FF63009, manufactured between April 25, 2014 and June 29, 2014 and having a date code between 14115 and 14180.

III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

Refer to Cummins Equipment Recall 14E-051.

Describe the cause(s) of the defect or noncompliance condition.

Refer to Cummins Equipment Recall 14E-051.

Describe the safety consequence(s) of the defect or noncompliance condition.

Refer to Cummins Equipment Recall 14E-051.

Identify any warning(s) that may precede the defect or noncompliance condition.

Refer to Cummins Equipment Recall 14E-051.

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

Refer to Cummins Equipment Recall 14E-051.

For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

N/A.

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

Refer to Cummins Equipment Recall 14E-051. Cummins Inc. has indicated that all their dealers and distributors have the sufficient fuel filters available to conduct the repairs at our customer locations at no cost. Filter replacement is estimated to require less than 15 minutes to perform.

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

New Flyer customers were issued a Pre-Recall notification letter. Formal recall letters will be issued by New Flyer pending confirmation of this defect report, and will be completed within 10 working days of that confirmation.

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

Dealer notifications have been issued and work completed as of the date this report was filed.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Refer to Cummins Equipment Recall 14E-051.