



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 25, 2014

Mr. Stanton Saucier  
VP - Marketing and Product Planning  
Ricon Corporation  
7900 Nelson Road  
Panorama City, CA 91402

NVS-215KS  
14E-041

**Subject:** Wheelchair Lift - Platform Cracking

Dear Mr. Saucier:

This letter serves to acknowledge Ricon Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

RICON/S2005/9999  
RICON/S2010/9999  
RICON/S5005/9999  
RICON/S5010/9999  
RICON/S5505/9999  
RICON/S5510/9999

**Mfr's Report Date:** July 14, 2014

**NHTSA Campaign Number:** 14E-041

**Components:**

EQUIPMENT ADAPTIVE

**Potential Number of Units Affected:** 28,000

**Problem Description:**

Ricon Corporation (Ricon) is recalling certain model S2005, S2010, S5005, S5010, S5505, and S5510 wheelchair lifts manufactured after January 1, 2006. The platform side plate of the affected wheelchair lifts may crack.

**Consequence:**

If the platform side plates crack, the lift platform can separate from the lift and come to rest against the vehicle's lift door. When the doors are opened, the platform may fall out, increasing the risk of injury to the lift operator.

**Remedy:**

Ricon will notify owners, and dealers will install supplemental platform support bumpers. Any platform that has already started cracking will be replaced, free of charge. The recall is expected to begin in August 2014. Owners may contact Ricon customer service at 1-800-322-2884.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Ricon's proposed notification letters and have sent you our edits.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement