



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 19, 2014

Mr. Osman Dundar
R & D Manager
Tems Global Sanayi Ve Ticaret A.S.
c/o CH Bus Sales Inc.
1645 Lyndale Avenue North Suite 102
Faribault, MN 55021

NVS-215KS
14V-388

Subject: Incorrect Labeling of Emergency Exits/FMVSS 217

Dear Mr. Dundar:

This letter serves to acknowledge Temsa Global Sanayi Ve Ticaret A.S.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TEMSA/TS30/2012-2014
TEMSA/TS35C/2007-2014

Mfr's Report Date: July 1, 2014

NHTSA Campaign Number: 14V-388

Components:

EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 495

Problem Description:

Tems Global Sanayi Ve Ticaret A.S. (Tems) is recalling certain model year 2012-2014 TS30 motorcoaches and 2007-2014 TS35C motorcoaches. The emergency roof labels do not have adequate instructions for exiting the bus in the event of an emergency. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 217, "Bus Emergency Exits and Window Retention and Release."

Consequence:

In the event of an emergency, passengers may spend extra time trying to get the roof exit open, increasing the risk of injury.

Remedy:

Tems will notify owners, and dealers will replace the emergency exit labels on the roof exit, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact CH Bus Sales, US Agent for Temsa, at 1-877-858-3672.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

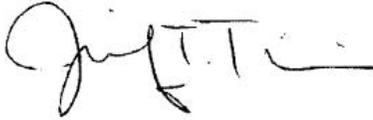
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement