

September 2014

**TO: Winnebago Industries, Inc. Dealers**

**SUBJECT: Campaign #131 – Roof Air Conditioner Damper Plate**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

#### **REASON FOR THIS RECALL**

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2015 model year Winnebago Vista<sup>®</sup> and Itasca Sunstar<sup>®</sup> (Models E26HE and E31KE) motorhomes.

These motorhomes were manufactured April 26, 2014 through June 27, 2014. These vehicles may be missing a damper plate on the inside air conditioner shroud. The damper is designed to prevent air discharge of the rooftop air conditioner from disrupting the range flame. Positive airflow from the roof air conditioner can disrupt the flame and may extinguish the flame. If the range flame goes out and the propane gas continues to flow, it has the potential to ignite resulting in the possibility of personal injury and/or vehicle and property damage.

#### **OWNER NOTIFICATION**

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

#### **DEALER CAMPAIGN RESPONSIBILITY**

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

**INSTRUCTION TO PERFORM CAMPAIGN #131 - ROOF AIR CONDITIONER DAMPER PLATE**

**Affected Models:**

Certain 2015 model year Winnebago Vista and Itasca Sunstar (Models E26HE and E31KE) motorhomes.

**Repair Procedure:**

Refer to instruction sheet regarding removal of the diverter and installation of the damper plate.

**Parts Information:**

Damper plate will be provided with dealer notification letter for units in your inventory. If additional parts are needed for a retail customer, contact Winnebago Industries, Inc., Attention: Recall Administrator at (800) 628-7692.

**REIMBURSEMENT**

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

	<b><u>OPERATION NUMBER</u></b>	<b><u>TIME ALLOWANCE</u></b>
<b>Damper Plate Installation</b>	24310101	0.5

Thank you for your cooperation.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

Enclosures