



# DEALER SERVICE ALERT

## IMPORTANT SAFETY RECALL

August 11, 2014

**To:** Truck & Trailer  
**From:** Brian Strahl  
President  
Dakota Trailer Manufacturing  
**Subject:** Notice of Safety Recall – Holland Suspension Bolt  
**RECALL NUMBER: 14E-024**

The purpose of this letter is to provide you with information on a recall that is currently taking place. The purpose of this letter is to provide you, the Dealer, with information relevant to the Recall and the Repair that SAF-Holland has notified us of.

Letters have been sent to (19) customers, impacting a total of (29) trailers that were produced between October, 2013 and January, 2014. A copy of the letter sent to your customer is included with this letter as well as information from SAF-Holland on the specific part at fault and the process to take to replace the potentially defective part.

In summary, we ask you to take the following actions when/if the customer contacts you:

- Confirm with the customer that you are aware of the Recall with the SAF-Holland Pivot Bolt
- Contact the Dakota Trailer Service Department with the specific trailer information.
- The Service Department will order the Repair Kit from Holland and have it shipped directly to you for installation. (Please note, SAF-HOLLAND will only ship kits for identified units where the customer has called to have the work performed)
- The new Pivot Bolt will be identified by a White Paint Dot on the head of the Bolt.
- SAF-Holland is covering (2) hours of labor per axle at a rate of \$75.00 an hour. Please submit your bill to Dakota Trailer Service Department, Dakota Trailer will reimburse you directly.
- Please note, the following information is required for each repair:
  1. Suspension Serial Number
  2. VIN Number
  3. In-Service Date
  4. Date of Repair



Dakota Trailer Manufacturing  
*Custom Commodity and Aggregate Trailers*  
*Designed, Fabricated, Built in the USA, Supported Worldwide*



# DEALER SERVICE ALERT

## IMPORTANT SAFETY RECALL

In summary, here are your customer(s) that were impacted by this recall:

Customer Name	Trailer SN	VIN Number	Trailer Model	Axles Impacted
Blain Smith	0114-0853	1D9AH4121EY554853	4102 AHT	REAR ONLY
Zyvacek, Inc.	1113-0788	1D9AH4125EY554788	4102 AHT	BOTH
Konrad Maibaum	1113-0789	1D9AH4127EY554789	4102 AHT	BOTH
Tim Brown	1113-0802	1D9AH4126EY554802	4102 AHT	BOTH
Kurt Thoene	1113-0803	1D9AH4128EY554803	4102 AHT	BOTH

If you have questions or concerns about this recall or the process please contact Dakota Trailer at 605-665-8415.

Sincerely;

Brian Strahl  
President  
Dakota Trailer Manufacturing



Dakota Trailer Manufacturing  
*Custom Commodity and Aggregate Trailers*  
*Designed, Fabricated, Built in the USA, Supported Worldwide*