



[Name and address of vehicle owner of record]

*** * * IMPORTANT SAFETY RECALL * * ***
(PROGRAMA DE SEGURIDAD / IMPORTANTE)

Safety Recall Notice: NHTSA Recall 14E-026
Aviso de Revision de Seguridad: NHTSA Recall 14E-026

This notice applies to your vehicle: [insert make, model info. if available]
Your Vehicle Identification Number (VIN): [insert VIN, if available]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Agility Fuel Systems has decided that a defect which relates to motor vehicle safety exists in your vehicle having the vehicle identification number shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct the condition. Our commitment, together with that of our authorized service representatives, is to provide you with the highest level of product service and support.

What is the issue?

Your vehicle is equipped with CNG rail-mounted fuel tanks that may loosen during the life of the vehicle. This could permit the tanks to be displaced over time from their installed positions. As a result, the fuel lines to the engine could be weakened or pinched. In addition, the compressible materials (referred to as "isolators") separating the fiber glass fuel tanks from their metal mounting brackets could move out of position, permitting the metal brackets to bear directly against and potentially abrade the tank surfaces. Both weakened fuel lines and abraded fuel tanks may increase the likelihood of high pressure fuel leaks. A fuel leak may result in an increased risk of fire. Under some circumstances the loss of pressure could be sudden and violent, resulting in personal injury or death to the truck operator or persons nearby.

What will Agility do?

Agility and its authorized representatives will repair the tank mounting systems by installing components that have been redesigned to prevent such tank displacement. This service will be provided free of charge (parts and labor). Agility has parts available now to make the modifications.

How long will it take?

Installation of the new parts is expected to require from 2-4 hours. Because of scheduling needs, your vehicle possibly may need to be available for a longer period, however. We will do our best to minimize the time that your vehicle needs to be available.

What should you do?

Please call Agility Fuel Systems at your earliest opportunity at (949) 267-7745 to schedule a service appointment. Please mention Recall No. 14E-026 and provide the VIN number of the vehicle as shown above in this letter.

Some possible indicators of an out-of-position fuel tank are

- Engine stalling or reduced engine power,
- Erratic readings of the fuel level gauge and/or
- Illumination of engine fault codes displays, such as "CHECK ENGINE" or "MALFUNCTION INDICATOR." These displays may be warnings of low engine fuel delivery pressures.
- Manual shutoff valve on end of tank in non-vertical orientation
- Isolators displaced from normal positioning, which is between the metal strap and the fuel cylinder composite wrap

Agility Fuel Systems wants you to have this recall service completed on your vehicle. The vehicle owner is responsible for having the work completed.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee with 10 days.

What if you no longer own this vehicle?

If you no longer own this vehicle, and have an address for the current owner, please (1) forward a copy of this letter to the new owner and (2) notify Agility at (949) 267-7745.

Can we assist further?

If so, please call Agility at (949) 267-7745 or send us an email at support@agilityfs.com. We will do our best to assist you.

If you find that you are unable to get your vehicles repaired in a reasonable time or without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590 or call the free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-900-424-9153) or go to www.safercar.gov. Reference NHTSA Safety Recall No. 14E-026.

Thank you for your attention to this important matter.

Agility Fuel Systems