



A company of VT Systems

911 West 5th Street, PO Box 880
Washington, NC 27889-0880
Phone 252.946.6521

RECEIVED

By Recall Mangement Division at 7:05 am, Jul 25, 2014

July 23, 2014

DOT - NHTSA
1200 New Jersey Ave SE
Washington, DC 20590

Pursuant to the Safety Defect Noncompliance Report Guide, attached is the Part 573 Defect and Noncompliance Report.

Luther E Newman
Warranty Manager
VT Hackney



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Page 2 July 23, 2014 Safety Defect and Noncompliance Report Guide for Vehicles
Part 573 Defect and Noncompliance Report

On July 21, 2014 VT Hackney, Inc received notification of a defect related to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: July 23, 2014

Manufacturer's identification code for this recall: SAF Holland Pivot Bolts Recall 14E-024.

Manufacturer: Hackney Division of VT Hackney
Contact: Luther E (Gene) Newman, Warranty Manager
Telephone Number: 252-975-8397 Fax Number: 252-975-8386

Name and Title of Person who prepared this report:
Luther E (Gene) Newman
Warranty manager

Signature Luther E Newman



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I. Vehicle Models Involved in the Recall

Make: Hackney
Model: Beverage Trailer
Model Years: 2013-2014

Production dates: Beginning: December 5, 2013 **Ending:** April 5, 2014

VIN Range: A listing of specific VIN numbers is attached.
Hackney production number range: Beginning: 13M00627 **Ending:** 14M00202

Vehicle type: Trailer **Body style:** Side Loading Beverage Trailer

Descriptive information which Characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

These trailers were manufactured with the suspensions identified by SAF Holland with the defect per recall 14E-024

Percentage of trailers included in the Recall: 16%

II. Identify the Recall Population

<u>Model</u>	<u>Year</u>	<u>Number of vehicles potentially involved</u>
Bev. Trailer	2013	6
Bev. Trailer	2014	3

Total Number Potentially Affected by the Recall: 9

The approximate percentage of the Total Number of vehicles estimated to actually contain the defect: 100%

How recall population was determined:

On July 21, 2014 we received notification of SAF Holland recall 14E-024 with Suspension serial numbers involved. We sourced our records to determine the trailer serial & Vin numbers.



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III. Describe the Defect

5. Description of Defect

Pivot bolts are defective, resulting from possible cracks at the interface between the bolt head and the body of the bolt.

Cause of the defect

Possible cracks at the interface of the bolt head and bolt. See SAF Holland recall notification, attached.

Consequence of the defect

Possible separation of the bolt head and failure of the pivot bolt resulting in the trailer becoming misaligned behind the tractor. See SAF Holland recall notification, attached.

Warning which can precede or occur

The trailer can become misaligned behind the tractor. See SAF Holland recall notification, attached.

IV. Chronology in Determining the Noncompliance

7. Chronological Summary of Principle events:

On July 21, 2014 VT Hackney Received the attached recall notification from SAF Holland.

V. Identify the Remedy

8. Description of Manufacturers Remedy.

All defective bolts are to be replaced.

Distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

See SAF Holland Recall 14E-024

How and when condition was corrected in production.



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No current production units are involved.

VI. Identify the Recall Schedule

Notices will be sent to all affected customers not later than 08/19/2014 requiring inspection of fittings. Arrangements will then be made to replace fittings if defect is present. At this point there are no foreseeable problems implementing the recall.

VII. Recall Communications Communication

9. Bulletin to be provided.

Attachments

SAF Holland Safety recall information.

Listing of affected trailer vin numbers.

VT Hackney Vin	Hackney production #	trailer model	Customer	City	ST	Suspension serial #	Unit description
526113517D1	13M00627	3-RTX-16.28	THE HOUSE OF LA ROSE, INC	BRECKSVILLE	OH	70618	BEVERAGE TRAILER
526113519D1	13M00628	3-RTX-16.28	THE HOUSE OF LA ROSE, INC	BRECKSVILLE	OH	70617	BEVERAGE TRAILER
526113510D1	13M00629	3-RTX-16.28	THE HOUSE OF LA ROSE, INC	BRECKSVILLE	OH	70316	BEVERAGE TRAILER
526113313D1	13M00630	4-RTX-14.28C	HOUSTON FOOD BANK	HOUSTON	TX	70315	BEVERAGE TRAILER
526113315D1	13M00631	4-RTX-14.28C	HOUSTON FOOD BANK	HOUSTON	TX	70314	BEVERAGE TRAILER
526113317D1	13M00632	4-RTX-14.28C	HOUSTON FOOD BANK	HOUSTON	TX	70313	BEVERAGE TRAILER
526113213E1	14M00131	3-RTX-16.28	CHARLES SELIGMAN DIST CO INC	WALTON	KY	70312	BEVERAGE TRAILER
526113412E1	14M00201	4-RTX-16	DECRESCENTE TRANSPORTATION LLC	MECHANICVILLE	NY	70311	BEVERAGE TRAILER
526113414E1	14M00202	4-RTX-16	DECRESCENTE TRANSPORTATION LLC	MECHANICVILLE	NY	70311	BEVERAGE TRAILER



IMPORTANT SAFETY RECALL

16JUL14

VT HACKNEY, KIDRON DIVISION
400 HACKNEY AVENUE
WASHINGTON, NC 27889

SAF-HOLLAND USA, Inc.
1950 Industrial Blvd.
P.O. Box 425
Muskegon, MI 49443-0425
TEL: 231.773.3271
FAX: 231.777.2515
www.safholland.com

22002785 - 10

Attention: GENE NEWMAN

RE: Notice of Safety Recall

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. SAF-HOLLAND, Inc. has decided that a defect which relates to motor vehicle safety exists in certain CBX Series Suspensions. This notice is to inform you that on 16MAY14, SAF-HOLLAND, Inc. notified NHTSA that it would institute a recall on our CBX Series Suspensions. This recall will affect CBX Series Suspensions shipped to your vehicle manufacturing facilities between 09OCT13 and 30NOV13.

Description of Defect:

11,259 pivot bolts (part number 93201070) are defective, resulting from possible cracks at the interface between the bolt head and the body of the bolt. The presence of a crack could result in separation of the bolt head and failure of a pivot bolt on one side of the axle/suspension assembly, resulting in the trailer becoming misaligned behind the tractor which will be immediately apparent to the driver.

We believe that you are required to file a Part 573 Vehicle Safety Defect Report within 5 days of receipt of this notification. Enclosed is a copy of SAF-Holland's Part 573 Equipment Safety Recall Report that was sent to NHTSA on 16MAY14 and which was revised on 03JUL14. A detailed list of the CBX Series Suspensions affected by this recall that our records show were shipped to you between 09OCT13 and 30NOV13 is attached for your review.

If after receipt of the CBX Suspensions on the attached list, you modified the suspension using our Posilift Air Lift Kit to make one of the axles a lift axle, the pivot bolts in the modified axle are not covered by this recall. The Posilift Air Lift Kits use a different bolt (93201072) than the bolt that is the subject of this recall.



SAF-HOLLAND USA, Inc.
1950 Industrial Blvd.
P.O. Box 425
Muskegon, MI 49443-0425
TEL: 231.773.3271
FAX: 231.777.2515
www.safholland.com

It is not uncommon in vehicle recalls involving defective or noncomplying original equipment, particularly those involving specialty or commercial vehicle applications, for the vehicle manufacturer and the original equipment manufacturer to coordinate such that the original equipment manufacturer performs the repairs and reports the numbers of vehicles remedied to NHTSA in quarterly reports. No matter what arrangements are made, however, ultimate responsibility for performance of the recall campaign remains with the vehicle manufacturer. The responsibility for notifying owners is not delegable and remains with the vehicle's manufacturer.

We will, at your request, assist you in conducting the recall to the fullest extent allowed by law or regulation. We apologize for any inconvenience this recall causes you and your vehicle customers.

Please be assured that SAF-Holland's primary concern is to provide the highest quality products for the transportation industry resulting in the upmost safety for our customers and end users.

If you require additional information or assistance in completing your Part 573 report, please contact me directly at (231) 777-4302 or contact John Johnson, Director Customer Service, (231) 777-4369.

If after contacting us, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14E024.

Sincerely,
SAF-HOLLAND, Inc.

James G. Huyge
Director, Reliability & Risk Management

CC: Dave McInnis - SAF-HOLLAND Account Manager
John Johnson - SAF-HOLLAND Director Customer Service

Attachment

Trailer Air Suspension Systems Cast Beam Pivot Bolt Replacement

MAY 2014

SAF-HOLLAND® has identified certain CBX suspensions that have a pivot bolt that may not meet our specifications. The CBX suspensions referenced in this bulletin were manufactured between the dates of October 8, 2013 through November 30, 2013 (suspension serial number range 51 13 281 xxxx through 51 13 334 xxxx). It will be necessary to have all pivot bolts changed out on the units affected.

You have been identified as the owner of a trailer which may be affected by this condition. You will be required to exchange the pivot bolts, nuts, and washers on each axle of your trailer suspension systems with kits that will be supplied by SAF-HOLLAND® at no charge. You will be sent one service repair kit, SRK-710, per axle on your trailer. Each kit will include all of the appropriate hardware to facilitate this repair procedure.

For this pivot bolt changeover, SAF-HOLLAND® has agreed to cover 2.0 hour(s) repair time per axle. Once the repair procedure is complete, you will need to supply the trailer manufacture your suspension serial number, vehicle identification number, in-service date, and date of repair completion for labor reimbursement **Table 1**.

For your convenience, a form is provided with all of the required information needed to facilitate the labor reimbursement. Once work is completed, please submit all forms to your OEM for recording and reimbursement.

We apologize for any inconvenience this may cause; SAF-HOLLAND® is committed to serving our customers with quality products.

Model Identification

The location of the serial tag is found on roadside hanger, fixed frame suspension (**Figure 1**), or rear cross member, slider assembly (**Figure 2**).

The sample tag shown will help you interpret the information on the SAF-HOLLAND®, Inc. serial tag. The part number is on the first line. The model number along with the suspension capacity are on the second line. The third line contains the serial number.

Figure 1

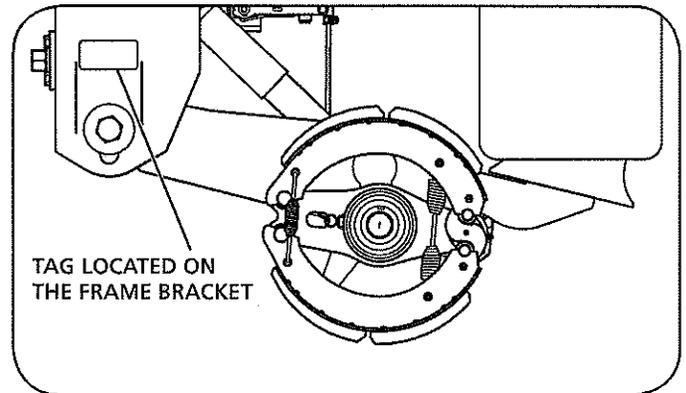


Figure 2

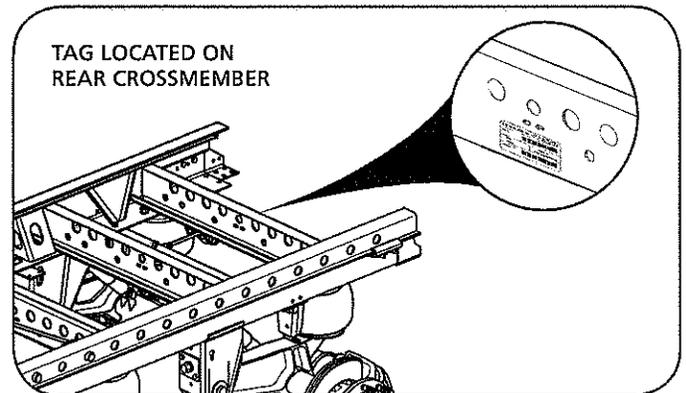


Figure 3

SAF-HOLLAND, Inc 	
Part No.	
Model :	Made in USA
Capacity :	US and Foreign Patents Apply
Serial No. (S)	

SAF-HOLLAND, Inc. Pivoyt Bolt Recall
NHTSA Recall ID# 14E-024

Company: VT HACKNEY, KIDRON DIVISION
Street Address: 400 HACKNEY AVENUE
City: WASHINGTON
State: NC
Zip: 27889
Country: US
Account Manager: Dave McInnis

Purchase Order #	Order #	Build Date	Serial #	Material #	Material Description	Suspension Model	Number of Bolts
312269	10027889	11/18/2013	51133170310	S17AA0001-5007	SUSPENSION ASSEMBLY WAXLE CBX23 w317	CBX23	2
312269	10027889	11/18/2013	51133170311	S17AA0001-5007	SUSPENSION ASSEMBLY WAXLE CBX23 w317	CBX23	2
312269	10027889	11/18/2013	51133170312	S17AA0001-5007	SUSPENSION ASSEMBLY WAXLE CBX23 w317	CBX23	2
312269	10027889	11/18/2013	51133170313	S17AA0001-5007	SUSPENSION ASSEMBLY WAXLE CBX23 w317	CBX23	2
312269	10027889	11/18/2013	51133170314	S17AA0001-5007	SUSPENSION ASSEMBLY WAXLE CBX23 w317	CBX23	2
312269	10027889	11/18/2013	51133170315	S17AA0001-5007	SUSPENSION ASSEMBLY WAXLE CBX23 w317	CBX23	2
312269	10027889	11/18/2013	51133170316	S17AA0001-5007	SUSPENSION ASSEMBLY WAXLE CBX23 w317	CBX23	2
312269	10027889	11/18/2013	51133170317	S17AA0001-5007	SUSPENSION ASSEMBLY WAXLE CBX23 w317	CBX23	2
312269	10027889	11/18/2013	51133170318	S17AA0001-5007	SUSPENSION ASSEMBLY WAXLE CBX23 w317	CBX23	2