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By Recall Mangement Division at 7:05 am, Jul 25, 2014

Date: July 23, 2014  
1400 W. 20th St. • P.O. Box 6300 • Sioux City, IA 51106-6300  
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MS Nancy Lummen Lewis  
Administrator for Enforcement  
NHTSA-NVS-200 Rm W46-421  
1200 New Jersey Avenue, SE  
Washington, DC 20590

RE: Wilson Trailer Company 000058  
Notice of Possible Defect

Dear MS Lewis

#### REPORT TO NHTSA

1. Manufacturer's name: Wilson trailer Company
2. Vehicle Identification: Wilson Livestock and Grain trailers manufactured between October 8, 2013 and July 18, 2014 With SAF Holland CBX Series air ride suspensions.
3. Total Number of Vehicles Subject to Recall: 681 U.S. Trailers
4. Percentage of Trailers Estimated to be Defective: > 1%
5. Description of Defect: Pivot bolts on CBX Series suspension assemblies supplied to Wilson Trailer Company by SAF Holland have been determined to be defective. 11,259 pivot bolts are potentially defective, resulting from possible cracks at the interface of the bolt head to the body of the bolt. The presence of the crack could result in separation of the bolt head and failure of the pivot bolt on one side of the axle/ suspension, resulting in the trailer becoming misaligned behind the tractor which would be immediately apparent to the driver.
6. History of Events: Wilson Trailer Company was notified by mail by SAF Holland, our suspension supplier, that they have identified a defect in the pivot bolts used in certain CBX Series suspensions and have instituted a recall. Their recall number is 14E024.
7. Description of Remedy: Customer will be provided a letter from Wilson Trailer Company identifying where to locate the serial number of the suspension(s) and a range of suspension serial numbers deemed to contain the defective pivot bolts. Customer will notify Wilson Trailer Company of result and will be instructed to contact their dealer or authorized repair facility for replacement of the pivot bolts. Replacement of the pivot bolts will be provided at no cost to the customer. Customers will be notified of the recall by first class mail after receipt of the recall number.
8. Copies of Notices: Se enclosed copy of Safety Recall Notice, dealer letter, and customer letter.
9. Manufacturer's Campaign Number: 926P

Respectfully Submitted,

  
Clarence Dahl  
Technical Service & Claims Mgr.

Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Responsibility and Reports**<sup>1</sup>

On July 21 2014, Wilson Trailer Co [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. \_\_\_\_\_) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 **Defect and Noncompliance Responsibility and Reports**.

Date this report was prepared: July 23, 2014

Furnish the manufacturer's identification code for this recall (if applicable): 926P

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and **mailing address** of the designated agent as prescribed by 49 U.S.C. §30164.

Wilson Trailer Company 4400 So. Lewis Blvd. PO Box 6300 Sioux City, Iowa 51106

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Clarence Dahl Technical Service & Warranty Manager

Telephone Number: (712) 252-6474 Fax No.: (712) 252-6510

Name and Title of Person who prepared this report.

Clarence Dahl  
Technical Service & Claim Manager

Signed:

  
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<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov).

**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:**

Make(s): Wilson Model Years Involved: 2014/ 15 Model(s): Livestock

Production Dates: Beginning: 10/8/13 Ending: 7/18/14

VIN Range: Beginning: 1W16522A4E5545311 Ending: 1W16532A8F5546663

Vehicle Type: LT Bodystyle: Livestock Semi Trailer

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

These trailers were built with SAF Holland CBX Series air ride suspensions.

Make(s): Wilson Model Years Involved: 2014/ 15 Model(s): Grain

Production Dates: Beginning: 10/8/13 Ending: 7/18/14

VIN Range: Beginning: SEE BELOW Ending: \_\_\_\_\_

Vehicle Type: GT Bodystyle: Grain Semi Trailer

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

These trailers were built with SAF Holland CBX Series air ride suspensions.

1W14503A9F2263341 TO 1W14503A0E2264750 4WW4412A6E6621599 TO 4WW4412A0E6622683 4WW4412A2E7706708 TO 4WW4432A2E7707773

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

\_\_\_\_\_  
\_\_\_\_\_

**Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.**

**II. Identify the Recall Population**

**3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.**

<b>Model</b>	<b>Year</b>	<b>Number of Vehicles Potentially Involved</b>
Livestock	2014/2015	88
Grain	2014/ 2015	448

**Total Number Potentially Affected by the Recall:** 536

**4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: > 1%**

**Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:**

Wilson Trailer Company was notified July 21, 2014 that SAF Holland had initiated a recall on CBX

Series suspensions delivered to Wilson Trailer Company between October 8, 2013 and November 30, 2013. SAF Holland supplied a list of suspension serial numbers which we cross referenced to trailer serial numbers produced between October 8, 2013 and July 18, 2014. From this we were able to determine the number of U.S. trailers to be involved.

**III. Describe the Defect or Noncompliance**

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

SAF Holland determined the pivot bolts were defective from possible cracks at the interface of the bolt head to the body of the bolt. The presence of these cracks could result in separation of the bolt head and failure of the pivot bolt.

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**Describe the cause(s) of the defect or noncompliance condition.**

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**Describe the consequence(s) of the defect or noncompliance condition.**

Failure of the pivot bolt on one side of the suspension would result in the trailer becoming misaligned behind the tractor which will be immediately apparent to the driver.

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**Identify any warning which can (a) precede or (b) occur.**

Trailer will become misaligned behind the tractor.

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**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

SAF Holland USA, Inc. 1950 Industrial Blvd. PO Box 425 Muskegon, MI 49443-0425

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**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**

James Huyge, Director, Reliability & Risk Management

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**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

**6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**

**7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.**

# 6 Wilson Trailer Company was notified on July 21, 2014, by SAF Holland, that suspension assemblies shipped to our locations between October 8, 2013 and November 30, 2013 had possible defective pivot bolts installed.

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**V. Identify the Remedy**

**8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.**

Wilson trailer company will notify customers and dealers and coordinate repairs. SAF Holland will supply replacement kits and reimburse up to two (2) hours per axle labor.

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**9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.**

Removal of the pivot bolt(s) will be required and new pivot bolt(s) will be installed.

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**Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.**

There is no distinguishable difference between the defective bolt and the new ones.

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**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

Suspension assemblies shipped to Wilson Trailer Company locations after November 30, 2013 have the non - defective pivot bolts installed.

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**VI. Identify the Recall Schedule**

**10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

Once recall identification numbers are received Wilson Trailer Company will notify customers and dealers of the defect and remedy.

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## **VII. Furnish Recall Communications**

**11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.***

**Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.**