

RECEIVED

By Recall Mangement Division at 7:54 am, Aug 08, 2014



LIPPERT
COMPONENTS®

Cynthia Glass
U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, D. C. 20590

August 5, 2014

RE: EQ 14-008

Dear Ms. Glass:

In compliance with your request regarding EQ 14-008 dated July 15, 2014 please accept this letter and the accompanying documents as our response and formal submission regarding EQ 14-008.

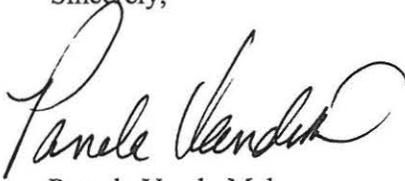
In compliance with Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain 4 ¼" axle hangers supplied to manufacturers of recreational vehicles may fracture under stress. This possible defect has been determined to be safety related.

- A. Recall Population and Vehicle Identification. The population includes frames built with 4 ¼" spring hangers, with a build date of 2/13/2014 to 2/28/2014 manufactured by Lippert Components at our plants in Goshen and Middlebury, IN. A total of 1995 units were built with the suspect hanger. A spreadsheet of the 1995 units is attached to this letter listing each frame and the RV Manufacturer who received the unit. Of the 1995 in question, 1728 were inspected prior to shipment from the recreational vehicle manufacturer and cleared with no repairs were required. 71 units were inspected and found to have a defective hanger requiring replacement.
- B. Description of Defect. It has been decided that the frames listed above may have a material quality defect in the frame spring hangers causing the material to be brittle and subject to fracture under stress. If the hanger has the defect, it may fail during travel leading to an increased risk of loss of control and vehicle crash.
- C. Remedy of Defect. The remedy is to inspect the spring hanger and replace if the defect exists. Attached is a copy of the instructions for inspection and repair of the described issue.
- D. Owner Notifications. Recreational Vehicle manufacturers began notifying owners of the recreational vehicles by letter in April 2014 with NHTSA approval. We are awaiting information from the Recreational Vehicle manufacturers who have not sent out notification letters so we may send out direct notices from Lippert Components.

- E. Dealer Notifications. Recreational Vehicle Manufacturers began notifying dealers of the issue in April 2014 with NHTSA approval. We are awaiting information from the Recreational Vehicle manufacturers who have not sent out notification letters so we may send out direct notices from Lippert Components.
- F. Quarterly Reporting Requirements. Recreational Vehicle Manufacturers will be filing quarterly reports in connection with this recall campaign; Lippert Components will also be filing quarterly reports regarding any direct notifications our offices send.

If there is any additional information needed or further questions on the information provided please feel free to contact me via phone or e-mail.

Sincerely,

A handwritten signature in cursive script that reads "Pamela VanderMel". The signature is written in black ink and is positioned to the left of the typed name.

Pamela VanderMel

Warranty Manager

pamelav@lci1.com

O: 574-312-6040

C: 574-320-6565