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By Recall Management Division at 7:37 am, Aug 08, 2014

August 7, 2014

Ms. Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Recall Management Division (NVS-215)  
1200 New Jersey Avenue, SE – Room W45-306  
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors to conduct a safety related recall involving 2002-2004 model year (MY) Saturn VUE vehicles.

573.6(c)(1): Saturn Brand of General Motors Company.

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2002-2004 MY Saturn VUE vehicles. Some of these vehicles may have a condition in which the ignition key may be removed when the ignition is not in the “Off” position. If the ignition key is removed when the ignition is not in the “Off” position, unintended vehicle motion may occur: (a) for an automatic transmission, if the transmission is not in “Park”; or (b) for a manual transmission, if the parking brake is not engaged and the transmission is not in reverse gear. This could result in a vehicle crash and occupant or pedestrian injuries.

Until the recall repairs have been performed, it is very important before exiting the vehicle for customers to make sure the vehicle is in “Park,” or in the case of a manual transmission, to put the transmission into reverse gear and set the parking brake.

573.6(c)(6): Following General Motors’ April 9, 2014 announcement of NHTSA Campaign Number 14V171000, General Motors reviewed field and warranty data for potential instances of ignition cylinders that permit the operator to remove the ignition key when the key is not in the “Off” position in vehicles outside of the Campaign 14V171000 population.

With respect to 2002 through 2004 model year Saturn VUE vehicles, General Motors identified 152 reports (out of a total vehicle population of 215,243) of vehicle roll away and/or ignition keys being removed when the key is not in the “Off” position.

General Motors reviewed this data with NHTSA on June 17, 2014, July 7, 2014, and July 24, 2014.



General Motors' Open Issue Review panel reviewed the data on July 28, 2014, and on July 31, 2014, General Motors' Safety Field Action Decision Authority decided to conduct a safety-related recall. .

573.6(c)(8): Dealers are to inspect for key pull out or key binding and, if necessary, replace the ignition cylinder and replace the key set (2 keys).

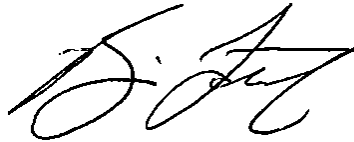
General Motors will provide the dealer bulletin and owner letter mail dates when available.

Pursuant to 577.11, General Motors will provide reimbursement to owners for repairs according to the plan submitted on May 23, 2013.

573.6(c)(10): General Motors will provide the dealer bulletin and owner letter under separate cover.

573.6(c)(11): General Motors' assigned recall number is 14506.

Sincerely,

A handwritten signature in black ink, appearing to read "B. Latouf", written in a cursive style.

Brian Latouf, Director  
Field Product Investigations & Evaluations

Attachment

573.6(c)(2)(3)(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR  
PLUS INCLUSIVE DATES OF MANUFACTURE

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>		<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Saturn	Z	2002	35,316	09/11/2001	06/12/2002	Vue	*
Saturn	Z	2003	109,444	04/11/2002	08/25/2003	Vue	"
Saturn	Z	2004	57,395	06/10/2003	04/06/2004	Vue	"
GM Total:			202,155				

\* All involved vehicles will be corrected as necessary.

573.6(c)(2)(iv): Huf North America  
395 T. Elmer Cox Drive  
Mt. Pleasant Industrial Park  
Greenville, TN 37743  
Phone # 423-787-8500

The ignition lock cylinders are manufactured in the USA.