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By Recall Management Division at 7:36 am, Aug 08, 2014

August 7, 2014

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors of a noncompliance recall involving certain 2014-2015 model year Chevrolet Impala vehicles.

573.6(c)(1): Chevrolet Brand of General Motors Company

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that certain 2014-2015 model year Chevrolet Impala vehicles equipped with a console storage compartment may have a condition where the latch for the storage compartment door does not meet the requirements of Section S5.3 of the Federal Motor Vehicle Safety Standards (FMVSS) No. 201, Occupant Protection in Interior Impact, Section 5.3, interior compartment doors. The storage compartment door may not remain closed in a rear crash, increasing the risk of occupant injury.

573.6(c)(7): Between July 14 and July 18, 2014, GM Engineering at the Detroit Hamtramck Assembly plant (DHAM), while investigating a customer issue involving the front console of a Chevrolet Impala, discovered that the inertia latch on the front console storage compartment was not functioning properly. Specifically, the inertia latch mechanism would not engage a locking position on the storage compartment door as it was designed to do in the event of a rear collision to prevent the console storage compartment door from opening.

On July 18, 2014, GM Quality initiated a yard hold for the LT/LTZ Chevrolet Impala models at DHAM and Oshawa assembly plants. On July 22, 2014, GM Field Product Investigations opened an investigation and assigned an investigator.

From July 22 to July 30, the investigation established that the condition was caused by a change to the front console storage compartment that was requested by GM Supplier Quality Engineering on or about May 7, 2014 to improve the cosmetic fit of the front console storage compartment. However, by repositioning the pivot, the inertia latch was no longer aligned with the storage compartment, rendering the inertia latch inoperable.



The front console assembly supplier, JCI-Whitby, first began manufacturing front console assemblies with inoperable latches on May 7, 2014.

On July 30, 2014, a GM regulatory engineer reviewed the misaligned inertia latch condition and determined that it was not compliant to Section S5.3 of FMVSS No. 201.

The issue was presented on July 31, 2014, to the Safety and Field Action Decision Authority (SFADA) and it was decided to conduct a safety recall.

On August 1, 2014, a stop delivery message was sent to the dealers.

573.6(c)(8): Dealers are to replace of the console storage compartment door inertia latch. General Motors will provide the dealer bulletin and owner letter mail dates when available. Pursuant to 577.11, General Motors does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

573.6(c)(10): General Motors will provide the dealer bulletin and owner letter under separate cover.

573.6(c)(11): General Motors' assigned recall number is 14476.

Sincerely,

A handwritten signature in black ink, appearing to read "B. Latouf", written in a cursive style.

Brian Latouf, Director
Field Product Investigations & Evaluations

Attachment

573.6(c)(2)(3)(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
PLUS INCLUSIVE DATES OF MANUFACTURE

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>		<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Chevrolet	G	2014	4,694	05/07/2014	05/30/2014	Impala	*
Chevrolet	G	2015	10,246	05/07/2014	07/28/2014	Impala	"
GM Total:			14,940				

* All involved vehicles will be corrected as necessary.

573.6(c)(2)(iv): Johnson Controls Inc.
295 South Blair
Whitby, ON, L1N 9V9
1-905-668-3150
Canada

The console bin is manufactured in Canada.