



GENERAL MOTORS LLC
Global Vehicle Safety

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By Recall Management Division at 9:29 am, Aug 08, 2014

14V-394

(2 pages) Notification update

August 6, 2014

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, DC 20590

Re: NHTSA Notification Campaign No. 14V-394

Dear Ms. Lewis:

This letter supplements General Motors' letter of July 16, 2014, and is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors to conduct a safety related recall involving certain 2003-2014 model year (MY) Cadillac CTS and 2004-2006 MY Cadillac SRX vehicles. Specifically, the information submitted pursuant to 49 CFR 573.6(c)(8) and (11) below supplements information included in General Motors' letter of July 16, 2014.

General Motors will be issuing a separate recall bulletin, 14497, for 2011-2014 Cadillac CTS vehicles built after December 12, 2010 because the parts are now available to perform the repair. All other involved vehicles will be repaired under recall number 14172 when parts become available. The repair procedure for the 2011-2014 Cadillac CTS vehicles built after December 12, 2010 will be to provide two replacement key rings.

573.6(c)(8): In General Motors letters of July 2 and July 16, 2014, General Motors originally indicated that dealers are to provide two replacement key rings. Vehicles with slotted keys will also receive key inserts.

Vehicles built prior to December 13, 2010 have slotted keys and will require key inserts. Vehicles built on or after December 13, 2010 have non-slotted keys and will not require key inserts. All subject vehicles will require two replacement key rings.

For recall bulletin 14497 (2011-2014 Cadillac CTS vehicles built after December 12, 2010), customers will be provided two replacement key rings. Dealer bulletins for 14497 will be sent August 6, 2014. General Motors will provide owner letter mail dates when available.

For recall bulletin 14172 (2003-2011 Cadillac CTS vehicles built prior to December 13, 2010 and 2004-2006 Cadillac SRX vehicles), customers will be provided key inserts and two replacement key rings. General Motors will provide the dealer bulletin and owner letter mail dates when available.

Pursuant to 577.11, General Motors does not plan to provide notice about reimbursement to owners because the provided repair has not previously been available.



573.6(c)(11): General Motors' assigned recall numbers are 14172 for 2003-2011 Cadillac CTS vehicles built prior to December 12, 2010 and 2004-2006 Cadillac SRX vehicles and 14497 for 2011-2014 Cadillac CTS vehicles built on or after December 13, 2010.

Sincerely,

A handwritten signature in black ink, appearing to read "B. Latouf". The signature is fluid and cursive, with a large initial "B" and a stylized "L".

Brian Latouf, Director
Field Product Investigations & Evaluations