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14V-474
(4 pages)

Safety Recall Compendium

Safety Defect and Noncompliance Report Guide for *Vehicle*

PART 573 Defect and Noncompliance Report

Date: August 1, 2014

This report serves as VANCO USA, LLC notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a “defect related to motor vehicle safety” or “noncompliance with Federal Motor Vehicle Safety Standards”

exists in certain CBX SERIES SUSPENSION. VANCO USA, LLC decided that this CBX SUSPENSION “defect” existed in these vehicles on 06 NOV. 13

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information
Manufacturer’s corporate name: VANCO USA, LLC

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

DEFECTIVE PIVOT BOLTS

SAF – HOLLAND USA, INC.
1950 Industrial Blvd.
P.O. Box 425
Muskegon, MI 49443-0425
Tel: 231-773-3271

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

DONALD P. KROL
Vanco USA, LLC
1170 Florence Road
Bordentown, NJ 08505

email: don@vancotrailers.com
Phone: 609-499-4141
Fax: 609-499-8865

Manufacturer’s assigned campaign number (where applicable):

SAF-HOLLANDS CAMPAIGN 14E024

II. Identification of the Recall Population and Its Size

Complete the tables below for each item of equipment subject to this notification. Additional tables may be necessary where there are more than three items subject to a notification.

Make: VANCO

Model: 2WIL2A530SAR114/116

Model Year(s) 2015

Inclusive dated of manufacture (month and year): 04/2014

Body Style/Type (for non-passenger cars): SEMI-TRAILER

Other information necessary to describe these vehicles (e.g., VIN range):

1VVSV5326FF [REDACTED]

1VVSV5328FF [REDACTED]

1VVSV532XFF [REDACTED]

1VVSV5321FF [REDACTED]

Total number of these vehicles: FOUR

Grand total number of vehicles: FOUR

The percentage of the recall population you estimate actually contain the defect or noncompliance: 100

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

SAF-HOLLAND FURNISHED US A DETAILED LIST OF CBX SERIES SUSPENSIONS, WE RECEIVED AND WE WERE ABLE TO IDENTIFY VIN'S FROM OUR RECORDS.

III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

SUSPENSION PIVOT BOLTS ARE DEFETIVE, RESULTING FROM POSSIBLE CRACKS AT THE INTERFACE BETWEEN THE BOLT HEAD AND THE BODY OF THE BOLT.

Describe the cause(s) of the defect or noncompliance condition.

POSSIBLE CRACKS IN BOLTS.

Describe the consequence(s) of the defect or noncompliance condition.

THE PRESENCE OF A CRACK COULD RESULT IN SEPARATION OF THE BOLT HEAD AND FAILURE OF A PIVOT BOLT ON ONE SIDE OF THE AXLE/SUSPENSION ASSEMBLY, RESULTING IN THE TRAILER BECOMING MISALIGNED BEHIND THE TRACTOR WHICH WILL IMMEDIATELY BE APPARENT TO THE DRIVER.

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

WE RECEIVED A SAFETY RECALL NOTICE FROM SAF-HOLLAND JULY 21, 2014.

For noncompliance's, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

SAF-HOLLAND WILL SUPPLY ONE SERVICE KIT PER AXLE. AFTER PIVOT BOLT CHANGE OVER, SAF-HOLLAND HAS AGREED TO COVER 2:00 HOURS REPAIR TIME PER AXLE.

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

AUGUST 1, 2014 – AUGUST 4, 2014.

