

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle.

Model: 2006 Forenza

VIN: XXXXXXXXXXXXXXXXXXXX

MM/DD/YY



Sequence # I1 XA



XXXXXXXXXXXXXXXXXXXX

Dear Suzuki Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2004~2008 Suzuki Forenza and 2005~2008 Suzuki Reno vehicles. Symptoms you could experience with your vehicle related to this Safety Recall Campaign are:

- Abnormal operation of the High or Low Beam Headlamps – This may include flickering when in use, headlamps not coming on when turned on or headlamps not turning off when turned off. Typically the Instrument Cluster Lamps and other Interior Lamps are not affected by the recall and will operate normally.
- Abnormal operation of the Daytime Running Lamps - This may include DRLs that flicker when on, DRLs that do not come on automatically when the Headlamp Switch is in the OFF position or the DRL Icon Lamp in the Instrument Cluster is either on when headlamps are on or is off when the DRLs are on. In addition, DRLs may be on at all times, even when the key is removed from the ignition.
- You may notice an unusual odor of overheated plastic or wiring insulation.
- You may notice that intermittently your vehicle battery has discharged while the vehicle is sitting.

Continued next page.

IMPORTANT: If you have sold or traded your Suzuki vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.

Federal law requires that any vehicle lessor receiving this campaign notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

← Tear Here →

We're looking to the future by recycling today.

SAFETY RECALL NOTICE



ADDRESS

*****AUTO**SCH 5-DIGIT 16117



XXXXXXXXXXXXXXXXXXXX

XA

Brea, California 92822-1100

P.O. Box 1100

SUZUKI MOTOR OF AMERICA, INC.



Change Of Ownership/Address

XA



VIN: XXXXXXXXXXXXXXXXXXXX

Address

NAME _____

ADDRESS _____

CITY _____

STATE _____ ZIP _____

If you do not own the vehicle shown in the box above, please fill in the following information as applicable.

- Never owned this vehicle
- Vehicle sold / transferred/ traded
- Vehicle stolen
- Vehicle exported
- Vehicle scrapped / Total loss
- Other

If you have sold or traded the vehicle and know the name of the new owner, please enter the name and address in the space above.

← Tear Here →

Sequence # I1

PRSR 1ST CLASS
U.S. POSTAGE
PAID
Whittier, CA
Permit No. 175

Continued from prior page.

Affected vehicles may generate heat in the Headlamp Switch or DRL Module, located on or near the left side of the steering column, which could melt the switch or module. If the heat generated within the Headlamp Switch or DRL Module melts the component, there is an increased risk of a fire. You do not need to stop driving your vehicle, however if local driving rules or driving conditions require the use of your headlamps or DRL lighting, Suzuki can not recommend you operate the vehicle if the lighting is not operating as designed. If you smell unusual odors associated with possible overheated plastic or wire insulation while driving, please safely drive the vehicle off the roadway and exit the vehicle immediately. In addition, avoid parking the vehicle near permanent structures or in a garage until repairs can be performed.

Vehicles are eligible for repair under this Safety Recall regardless of vehicle age or mileage. Your authorized Suzuki Service Provider will replace the Headlamp Switch and the DRL Module at no cost to you for parts and labor. Furthermore a sub-harness and circuit control components will be installed to provide circuit stability.

Recall service parts are not yet available to correct this condition. **Providing repair parts is a top priority, however, their availability is not known at this time. Vehicle owners will be notified by mail when repair parts are available and scheduling appointments can then begin.**

The repair procedure has not been finalized. The repair could take an hour or more. Please be aware, if your Suzuki Service Provider has a large number of vehicles waiting for repairs, some additional time may be needed for required repairs.

If you no longer own this vehicle, please complete the attached postage-paid Safety Recall Notice Reply Card and return it to us.

Federal regulations require that any vehicle Lessor receiving this recall notice must forward a copy of this notice to the Lessee within 10 days.

If your vehicle is included in the recall and you have paid for repairs caused by the Headlamp Switch or

Continued next page.

Tear Here



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO 107 BREA CA

POSTAGE WILL BE PAID BY ADDRESSEE

**AUTOMOTIVE DIVISION / WARRANTY
SUZUKI MOTOR OF AMERICA, INC.
PO BOX 1100
BREA, CA 92822-9988**



Tear Here

To mail card, tear at both perforations & remove this piece.

Continued from prior page.

the DRL Module as described in this notification, you may be eligible for full or partial reimbursement. Suzuki's reimbursement plan covers 2004~2008 Suzuki Forenza vehicles and 2005~2008 Suzuki Reno vehicles produced prior to July 30, 2008. Please note the following for which Suzuki may exclude reimbursement:

- Only repairs that are the subject of this Safety Recall are reimbursable. Additional expenses such as, but not limited to, restoring the vehicle to a repairable standard to complete the recall service repair, normal wear and tear, towing, rental, accommodations, damage repairs, etc. will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate time allowance.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last Owner Notification sent by Suzuki Motor of America, Inc. in connection with Suzuki Recall "XA".
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant. Repair date, repair mileage, replaced part number, and Vehicle Identification Number (VIN) are required on the repair order to be considered for reimbursement. Copies of the current vehicle registration and payment method are also required to claim reimbursement.

To obtain information or request reimbursement, contact Suzuki Motor of America, Inc., Automotive Customer Service Department, PO Box 1100, Brea, CA 92822-1100, or call 1-800-934-0934. We will request an original or copy of your receipt for the recall repair or replacement, and your Owner Notification Letter.

We sincerely regret any inconvenience that this recall may cause, but we are certain you understand our interest in maintaining your and your passengers' safety and your continued satisfaction with your Suzuki vehicle.

Sincerely,

SUZUKI MOTOR OF AMERICA, INC.