



Manufacturer of High Quality Furniture Since 1955

To: Jayco Motor-home Dealer,

Subject: Villa International Recall #14E015 Notification.

This letter is being sent in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Villa International has determined that a possible defect relating to motor vehicle safety standards exists on certain Jayco motor-home vehicles with Villa International ABTS driver and passenger seating. The National Traffic and Motor Vehicle Safety Act provides that each vehicle which is subject to a safety recall of this type must be properly repaired within a reasonable time after an owner has tendered it for the repair. Failure to complete the repair on the vehicle within sixty (60) days after being tendered by the owner is *prima facie* evidence of failure to properly repair within a reasonable time.

If this safety issue is not properly repaired within a reasonable time, the owner may be entitled to the use of an identical or equivalent vehicle at no charge.

Every effort must be made to promptly schedule an appointment and repair the affected owner vehicles for this recall as soon as possible. Attached with this notification is a copy of the letter that will also be sent to the vehicle owners affected by this recall. The vehicle owners will be instructed to contact the manufacturer customer service if their dealer does not correct the issue within seven (7) days of the mutually agreed upon service date. The owners are also instructed to contact the National Highway Traffic Safety Administration if the repair does not occur within the reasonable amount of time.

The Recall

The defect involves the seat belt system on ABTS Villa driver and passenger seating where the seat belt system is contained within and attached only to the seat assembly. On certain seats the belt ends attached to the seat frame may be improperly installed. The affected seats could compromise the seat belt over a period of time resulting in seat belt failure in the event of a vehicular collision.

Vehicles covered by the recall:

Jayco:

2014 and 2015 Entegra Cornerstone vehicles with Villa International ABTS seats delivered January 13, 2014 through March 31, 2014.

Attached schedule C indicates which vehicles are subjected to this recall.

The Repair

Inspection of the vehicles listed above with Villa seating is necessary first in order to identify if a repair is required.

If the inspection reveals the seat belt and single link system as depicted in the attached drawing 03, the repair is required for that seat.



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The single link system should be repaired with the fasteners found in Villa repair kit 14E-015 and by following the proper sequence for reattaching the seat belt bracket as indicated on drawing 03.

In addition, the seat belt webbing must be inspected for fraying of the fabric in the area of the single link. If fraying of the seat belt fabric has been detected then the seat belt assembly must also be replaced for this recall.

Please contact Villa International at 1-888-707-7272 for information as well as replacement parts for the repair. The parts are available by faxing your part requirements to 1-562-404-7785.

If there are additional questions concerning this repair, please contact James Mariel at 1-574-389-8383.

Dealer Responsibility

All the unsold new vehicles in the possession of the dealer and subject to this recall must be held as well as repaired according to the repair procedure before owners can take possession of the affected vehicle. Dealers are to repair the affected vehicles of this recall at no charge to the owners regardless of mileage, vehicle age, or ownership from this time forward.

Owners of the affected vehicles recently sold from dealer inventory in which the dealer received this recall notification are to be contacted by the dealer in order to make arrangements for the repair to be completed. This should be done by mailing the owner's notification letter with the "customer notification / dealer claim form" and the "recall notification return form" accompanying this letter.

The vehicle owner should present the "customer notification/dealer claim form" to their dealer upon arrival of the scheduled inspection or repair appointment. Please review the instructions on the face of the notification form and complete the claim portion when the inspection or repair has been completed and return to Villa International.

In conclusion, please ensure that vehicles affected by this recall in your inventory or being serviced in the near future have been inspected and properly repaired before selling or releasing the vehicle to the owner.

We at Villa International regret to have caused this inconvenience at this time. We have taken this action in order to ensure the safety of your customers and the continued satisfaction of our seating products.

Sincerely,

J.G. Mariel