

July 29, 2014

[REDACTED]

IMPORTANT SAFETY NOTICE

This notice applies to your: [REDACTED]
[REDACTED]

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Carlisle Brake & Friction Company has decided that a defect which related to motor vehicle safety exists in your Carlisle HydraStar Trailer Brake Actuator that was installed on your 36' Gooseneck that you purchased from Ameritrail, Inc. [REDACTED].

! IMPORTANT !
Your Carlisle Actuator is being recalled.
You should contact Ameritrail, Inc. to arrange for replacement of your brake actuator.

Carlisle has specified that the piston pumps installed into its brake actuators did not receive the proper heat treat operation and as a result, are subject to wear at a higher than normal rate.

Please contact Michael Callahan with Ameritrail, Inc. at 1-866-931-7773 immediately to arrange for replacement of the brake actuator on your trailer. This replacement will be provided free of charge to you at Ameritrail, Inc., 1005 S. Front Street, Bellville, TX 77418. If you no longer own this trailer please forward the new owner's contact information to us.

If you have any additional questions or concerns you may contact the manufacturer at:

Carlisle Companies
250 South Clinton Street, Suite 201
Syracuse, New York 13202-1258
315-477-9107

If you have already paid to have your actuator repaired for this condition, you may be eligible for reimbursement of the charges you paid for the replacement.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Ameritrail, Inc.

Michael Callahan
General Manager