

EIDorado National - California



July 28, 2014

Subject: Safety Recall Notice
NHTSA Recall No. EQ 14V-334

This Safety Recall Notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. You are receiving this letter because you purchased a Compressed Natural Gas (CNG) fueled vehicle from EIDorado National California that included a certain Pressure Relief Device (PRD) manufactured by Circle Seal Controls. This notice is issued based upon a recall of these PRD's initiated by Circle Seal Controls.

Reason for This Recall

EIDorado National California, Inc. (EIDorado) decided that a defect which relates to motor vehicle safety exists in CNG fueled busses manufactured with certain PRDs provided by Circle Seal Controls that were produced between January 2013 and April 2013. Other bus models and years manufactured by EIDorado are not included in this recall.

That manufacturer of the PRD has determined that in certain environmental conditions, the PRD installed on CNG busses manufactured in the time stated above may fail due to problems with the O-ring used in the PRD. The Circle Seal Controls PRD has been demonstrated to fail under normal operating conditions at temperatures of -5°F and below. In addition, in the unlikely scenario that a CNG tank is completely emptied and then refilled at low temperatures, the O-ring may fail in the process of refilling the tank at temperatures of 20°F and below. This risk is higher in "dual fuel" vehicles that are capable of running on both CNG and petroleum where an operator could completely drain the CNG and switch to petroleum before refilling the CNG tank. If the PRD fails, CNG can escape into the immediate environment of the vehicle, leading to a fire or explosion hazard if the vehicle is stored in a confined area.

For the reasons described above, vehicles that contain the PRDs described above should not be parked indoors where the temperature is -5°F or below and the CNG tank should not be completely emptied and then refilled at temperatures of 20°F or below. If the tank is completely emptied and then refilled at such temperatures, the vehicle should not then be parked indoors.

A copy of the notice from Circle Seals Controls is attached for your information as well.

What We Will Do

The manufacturer of the PRD is continuing to test and evaluate the problem and possible solutions to the problem. EIDorado will arrange for the replacement the defective PRD or application of any corrective measures to eliminate this safety risk in your buses at no cost to you. EIDorado will provide further instructions to the address the above as soon as instructions and recommendations are received by Circle Seal Controls. If you have immediate questions or concerns please contact one of the following people as soon as possible by e-mail or phone:

Robert Mendoza – Service Manager - Rmendoza@eldorado-ca.com
Tony Wayne – President – Twayne@eldorado-ca.com
909-591-9557

EIDorado National - California



What You Should Do

EIDorado National California, Inc. (EIDorado) decided that a defect which relates to motor vehicle safety exists in certain E-Z Rider II bus model year 2013 and XHF bus model year 2013. If your bus is on the attached VIN list, EIDorado will arrange for the replacement the defective PRD or application of any corrective measures to eliminate this safety risk when instructions become available. Once EIDorado receives further information on this part, we will provide that to you.

If you have PRD parts listed on the attached list provided by Circle Seal Controls in your service parts inventory that were obtained from EIDorado, please return to EIDorado for full credit. THESE CANNNOT BE USED AS SERVICE REPLACEMENT PARTS.

If you are no longer in possession of these buses please contact EIDorado National California, Inc. with the name and address of where the buses are now.

If you have questions concerning this recall or if you need any assistance such as locating a EIDorado authorized dealer or repair facility, please contact the EIDorado by mail at EIDorado National California 9670 Galena Street, Riverside, California 92509, or by email at Rmendoza@eldorado-ca.com, or by phone at 909-591-9557, or by FAX 909-591-5285.

Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Eldorado fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our buss.

Sincerely,

Tony Wayne
President
EIDorado National California, Inc.

Cc: Dealer

Enclosures: Circle Seal Controls Notice; Listing of VIN

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[REDACTED]
[REDACTED]
[REDACTED]

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Eldorado National California, Inc.

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Extremely Urgent

IMPORTANT SAFETY RECALL INFORMATION

UPS Next Day Air®
UPS Worldwide Express®
UPS 2nd Day Air®

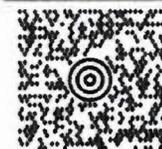
NOTICE:
IMPORTANT
SAFETY
RECALL

JAVIER M MARTINEZ
909) 727-9351
ELDORADO NATIONAL - CA
9670 GALENA STREET
RIVERSIDE CA 92509-3009

1 LBS

1 OF 1

SHIP TO:



UPS GROUND

TRACKING #: [REDACTED]



BILLING: P/P



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30% Post-Consumer

WS 17.0.31 Zebra ZP 450 54.0A 07/2014

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