

# GULF STREAM



## COACH, INCORPORATED IMPORTANT SAFETY RECALL NOTICE 14V-321

**THIS NOTICE APPLIES TO YOUR VEHICLE VIN # 1NL1GTV27E1075866**

Dear Owner:

Date: July 22, 2014

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Gulf Stream Coach, Inc. has decided that a defect which relates to motor vehicle safety exists in the entry step attached to certain fifth wheel and travel trailers all model year 2014 with the Canyon Trail, Sedona, Kingsport and Trail Master brand name.

### **Problem Description:**

On the affected fifth wheels and travel trailers, the rivets attaching the supports for the entry step may fail, causing the steps to give when being used.

### **Consequence:**

If the steps move during use, the user may slip or fall, increasing the risk of injury.

### **Remedy:**

Gulf Stream will notify owners and authorized RV dealers will replace the support attaching rivets with grade eight bolts, free of charge. It will take approximately thirty minutes to perform the necessary repairs.

### **What if you no longer own the travel trailer?**

If you no longer own the fifth wheel or travel trailer identified above as being part of this Recall, please forward the new owner information to Gulf Stream Coach, Inc at P.O. Box 1005 Nappanee, Indiana 46550 so that the Gulf Stream Coach can contact the new owner.

### **Who should you contact if you have further questions or concerns?**

If you believe you have experienced any difficulties in obtaining the necessary repairs, please contact Gulf Stream Coach, Inc. at 1-800-289-8787. **If you are the lessor of this fifth wheel or travel trailer**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your entry step repaired or replaced to address the problem detailed above, you may be eligible for reimbursement of the charges you paid for the repair or replacement. To learn more about what you need to do to obtain reimbursement, please contact Gulf Stream Coach, Inc. through our website at [towtechA@gulfstreamcoach.com](mailto:towtechA@gulfstreamcoach.com) or call toll free (800) 289-8787. If after having attempted to take advantage of this recall you believe you have not been able to have entry step remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Gulf Stream Coach, Inc.