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By Recall Mangement Division at 10:42 am, Jul 23, 2014

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date: _____

This report serves as [insert reporting manufacturer's name]'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a [insert as applicable: "defect related to motor vehicle safety" or "noncompliance with Federal Motor Vehicle Safety Standards"] exists in certain [identify the vehicles at issue]. [Manufacturer] decided that this [insert "defect" or "noncompliance," as applicable] existed in these vehicles on [insert date].

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name:

Vehicle brand or trademark name owner(s) (where applicable):

Designated Agent (imported vehicles):

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

ITEM 1

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

ITEM 2

Manufacturer's assigned campaign number (where applicable):

II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

ITEM 3

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):
Total number of these vehicles:

ITEM 4

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):

Total number of these vehicles:

ITEM 5

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):
Total number of these vehicles:

ITEM 6

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: _____

The percentage of the recall population you estimate actually contain the defect or noncompliance: _____

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

ITEM 7

Describe how the recall population is different from any similar vehicles not subject to this notification:

III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

ITEM 8

Describe the cause(s) of the defect or noncompliance condition.

ITEM 9

Describe the safety consequence(s) of the defect or noncompliance condition.

ITEM 10

Identify any warning(s) that may precede the defect or noncompliance condition.

ITEM 11

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

ITEM 12

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

ITEM 13

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

******* IMPORTANT REMINDERS *******

A DRAFT version of the letter that the manufacturer intends to mail to owners and purchasers notifying them of the defect and/or noncompliance must be submitted to NHTSA at least five Federal Government business days before those letters are issued. In addition, it is recommended that the draft version of the letter that the manufacturer intends to send to its dealers and distributors concerning the defect and/or noncompliance also be submitted for review. For prompt receipt and review, drafts may be submitted to the attention of the Recall Management Division (NVS-215) via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov.

A representative copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, dealer, or purchaser, must be submitted to NHTSA no later than five days after they are initially sent. This requirement applies both to the final version of the notification letter that is sent to owners and purchasers, as well as the final version that is sent to dealers and distributors. It also includes any follow-up notifications issued concerning a recall. The representative copies of the letters sent to owners and purchasers, and dealers and distributors, must be submitted via certified mail. It is strongly recommended, however, that additional representative copies be submitted via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov, so that the submission can be more promptly reviewed. All submissions should be conspicuously labeled with the appropriate NHTSA-assigned recall number.

RECEIVED

By Recall Management Division at 10:44 am, Jul 23, 2014

ATTACHMENT 1

RESPONSE TO - PART 573 DEFECT AND NONCOMPLIANCE REPORT

07/21/14

ITEM 1

SUSPENSION PIVOT BOLT OF SAF HOLLAND'S CBX SERIES SUSPENSION.
SAF-HOLLAND USA, INC.
1950 INDUSTRIAL BLVD.
MUSKEGON, MI 49443-0425
TEL: 231-773-3271

ITEM 2

Address:
3111 W. 167th St.
Hazel Crest, IL 60429
Phone: 708-331-3115
JIM PAUL – jpaul@greenfieldpi.com
THOMAS MIHAL – tmihal@greenfieldpi.com
TONY DELLUMO – tdellumo@greenfieldpi.com
BILL HEALY – bhealy@greenfieldpi.com

ITEM 3

MAKE: GREENFIELD PRODUCTS
MODEL: D3
MODEL YEAR: 2013
INCLUSIVE DATES OF MANUFACTURE: NOVEMBER 2013 THRU MARCH 2014
BODY STYLE/TYPE: BOOM DOLLY
OTHER INFORMATION:
VIN: 1G9TB3188DX396002
VIN: 1G9TB318XDX396003
VIN: 1G9TB3185EX396007
TOTAL NUMBER OF THESE VEHICLES: 3

ITEM 4

MAKE: GREENFIELD PRODUCTS

MODEL: C3

MODEL YEAR: 2014

INCLUSIVE DATES OF MANUFACTURE: NOVEMBER 2013 THRU MARCH 2014

BODY STYLE/TYPE: BOOM DOLLY

OTHER INFORMATION:

VIN: 1G9TB3159DX396001

VIN: 1G9TB3144DX396026

VIN: 1G9TB3146DX396027

VIN: 1G9TB3149DX396023

TOTAL NUMBER OF THESE VEHICLES: 4

ITEM 5

MAKE: GREENFIELD PRODUCTS

MODEL: B2

MODEL YEAR: 2014

INCLUSIVE DATES OF MANUFACTURE: NOVEMBER 2013 THRU MARCH 2014

BODY STYLE/TYPE: BOOM DOLLY

OTHER INFORMATION:

VIN: 1G9TB2091DX396007

VIN: 1G9TB2093DX396008

TOTAL NUMBER OF THESE VEHICLES: 2

ITEM 6

GRAND TOTAL NUMBER OF VEHICLES: 9

PERCENTAGE: 100%

ITEM 7

SAF HOLLAND SUPPLIED GREENFIELD PRODUCTS WITH THE SERIAL NUMBERS OF THE CBX SUSPENSION CONTAINING THE DEFECT OR NONCOMPLIANCE. GREENFIELD TRACKED THE SERIAL NUMBERS OF THE CBX SUSPENSION TO SPECIFIC UNITS.

ITEM 8

11,259 pivot bolts (part number 93201070) are defective, resulting from possible cracks at the interface between the bolt head and the body of the bolt.

ITEM 9

Greenfield Products does not have this information.

ITEM 10

The presence of a crack could result in separation of the bolt head and failure of a pivot bolt on one side of the axle/suspension assembly, resulting in the trailer becoming misaligned behind the tractor which will be immediately apparent to the driver.

ITEM 11

Greenfield Products is not aware of any warnings that preceded the defect or noncompliance condition.

ITEM 12

The customers will be contacted and notified of the defect. The customer or Greenfield will make the repairs. This will be determined once contact is made with the customer. If the customer makes the repair, they will invoice Greenfield Products for their labor. We will intern invoice SAF Holland.

ITEM 13

Greenfield will notify the owners/purchaser by August 29th, 2014.