



RECEIVED

By Recall Mangement Division at 8:42 am, Jul 23, 2014

Date: July 23, 2014

This report serves as Collins Bus Corporation's notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a defect related to motor vehicle safety exists in certain Collins buses. Collins Bus Corporation decided that this defect existed in these vehicles on July 17, 2014.

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: Collins Bus Corporation

Vehicle brand: Collins

Inquiries about this report should be directed to:

Ginger Markus, Warranty Coordinator

Collins Bus Corporation

415 West 6th Street

South Hutchinson, KS 67505

(800) 533-1850, ext. 424

Email: ginger.markus@collinsbus.com

Fax: (620) 662-3838

II. Identification of the Recall Population and Its Size

Make: Collins

Model(s): DH500, DH516, DH516WR, DE500, DE516WR and DE516WR series models

Model Year(s): 2012-2014

Inclusive dates of manufacture May 18, 2012 through May 30, 2014

Body Style/Type: School Bus and Multi-Function School Activity Bus

Total number of these vehicles: 374

Estimated % of vehicles that contain the defect: 25%

Based on internal audits, Collins Bus Corporation determined that the affected buses were limited to these models manufactured from May 18, 2012 to May 30, 2014. Once the interference was discovered, procedures were modified to avoid the interference and subsequently manufactured units do not contain the defect.

III. Description of the Defect or Noncompliance and Chronology of Events

During an audit of an in process vehicle, inspectors observed a potential interference of the third body mount bolt on the left rear of the frame rail. This could lead to the body mount bolt head rubbing the liquid propane fuel line. Further investigation conducted found the clamps holding the liquid propane lines in place were not installed correctly. Subsequent installation of the body mount isolator near this position created a condition whereby relative movement of the body and chassis may cause interference between the liquid propane line and the body mount bolt. This interference could damage the propane fuel line and cause a failure to the propane fuel system. Changes to the body mount bolt routing have been made to ensure this defect does not exist on current production. In addition, all completed vehicles that had not shipped to dealers or end customers were reworked to eliminate this defect.

IV. The Remedy Program and Its Schedule

Customers will be instructed to take their vehicle to their Collins distributor for inspection and repair. The vehicle will be inspected for the presence of this potential defect. If the defect exists, detailed instructions and drawings will be provided for the relocation of the liquid propane fuel line. Collins Bus Corporation will provide these services to our customers at no charge. Any customer who has made repairs of this defect prior to this notice will be reimbursed the cost of those repairs.

We have verified that as of May 30, 2014, production remedies were in place to prevent these defects. Owner notifications and Dealer Notifications will be issued by July 31, 2014. All modifications should be completed by October 25, 2014.