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Forest River, Inc.

55470 County Road 1, P.O. Box 3030, Elkhart, Indiana 46515-3030 • 574-389-4600 • Fax 574-296-7558

July 23, 2014

VIA E-Mail
Receipt confirmation requested

Ms. Cynthia Glass
General Engineer, RMD
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave., S.E.
Washington, D.C. 20590

RE: Frigidaire Microwave Models CFMV152CLB & CFMV154CLS

Dear Ms. Glass:

In accordance with part 573 of title 49 of the Code of Federal Regulations, Forest River, Inc. is notifying the National Highway Traffic Administration that certain motorhome and fifth wheel trailers and travel trailers manufactured by Forest River were built with a defect that has been determined to be safety related.

The product makes that were determined to possibly have a defect are as follows:

Motorhomes: Georgetown MY 2013-2014, Sunseeker, Forester MY 2013-2014, Cross Country MY 2013-2014 and Pathfinder MY 2013-2014.

Towable product: Cardinal MY 2013-2014, Blue Ridge MY 2013-2014, Cedar Creek MY 2013-2014, Brookstone MY 2013-2014,

These products were built between March 11, 2013 and April 26, 2013. The total number of units subject to this recall campaign is 1,194.

The defect description is as follows: It has been determined that certain Frigidaire Convection Microwaves model CFMV152CLB and CFMV154CLS manufactured between January 27, 2013 and April 10, 2013 in the serial number range KG303607951 and KG31600670 installed in the vehicles listed above may self-start and begin heating unattended. If there is an item stored in the cavity of the microwave that is not part of the microwave it is possible that that item may begin heating while unattended with a risk of smoke or fire in the microwave cavity. If there is nothing in the cavity other than the items that are part of the microwave, there is no risk of smoke or fire due to this defect.

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Forest River, Inc. was requested by NHTSA June 6, 2014 to provide a list of customers that we had sold the microwaves in question to. This was due to information from Frigidaire/Electrolux that they had sold several of these microwaves directly to one of our divisions. As it turns out our purchasing manager made a special buy through Frigidaire/Electrolux for these microwaves to install in our product, we are an OEM manufacturer of recreational vehicles. We were then requested to conduct a recall on these microwave ovens. Forest River has not been aware of any incidents where the microwave caused any fires, or personal injury.

We were informed by Frigidaire/Electrolux that the cause of the unintended operation of the microwave that was within the serial number range was a defective touch membrane/keypad causing one of the three Easy Set Keys (1, 2, 3 – instant key settings) to engage the microwave for the number of minutes that the key pad activated with. The microwave then shut off after the allotted time. It is not known if the defect exists in the total population of the microwave serial numbers.

Forest River, Inc. has decided to work in conjunction with Frigidaire/Electrolux to conduct a campaign to notify owners of the units that may have the defective microwave and repair the membrane/keypad.

Manufacturer: Electrolux Home Products, Inc. 10200 David Taylor Drive Charlotte, NC 28262.
Contact: Chris Smith, Product Manager-Microwaves and Ventilation.

Forest River will institute a recall campaign to remedy the safety defect. We will make arrangements with the owner of the unit with a potential defective microwave to obtain repairs for the membrane/keypad component. It will be set forth in a letter to the customer; this defect will be corrected at no expense to the owner.

Forest River will begin notifying the owners of the safety defect beginning August 11, 2014 pending NHTSA approval of the recall notification and the customer notification letter.

Forest River, Inc. will be filing quarterly reports as required by Part 573.7 of Title 49 of the Code of Federal Regulations.

If there are any questions or comments please feel free to contact me.

Respectively,



William G. Conway Jr.
Chief Corporate Engineer
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