



R14XE

IMPORTANT SAFETY RECALL NOTICE

**NHTSA RECALL NO. 14V-309 SCHOOL BUS
NHTSA RECALL NO. 14V-306 NON-SCHOOL BUS**

July 08, 2014

Dear Blue Bird Owner:

This important safety recall notice applies to your buses identified by both Blue Bird body number and Vehicle Identification Number (VIN) on the attached pink reply sheet.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided that a defect which relates to motor vehicle safety exists in certain 2012 through 2015 model year Blue Bird All American model school and non-school buses manufactured from August 20, 2011 through May 21, 2014.

On the subject buses, the intermediate steering shaft bellows clamp may contact the rubber closeout boot at the floor which could result in increased steering effort. At no time would steering become fully inoperable. However, Blue Bird determined the degradation in steering effort is deemed an undesirable occurrence and could potentially result in a vehicle crash. Blue Bird is conducting a recall to correct this defect.

To correct this condition, the intermediate steering shaft bellows clamp must be removed and shaft bellows raised to eliminate any interference with rubber close out boot. Steering shaft bellows will be re-secured with a new clamp. Instructions for completing Recall R14XE are enclosed.

Your Blue Bird bus(es) affected by this recall are identified by both Blue Bird body serial number(s) and vehicle identification number (VIN) on the enclosed pink reply sheet.

If you no longer own the subject bus(es), please complete the appropriate section of the pink reply sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

You may contact your Blue Bird dealer to arrange to have this recall performed. Or, if you prefer, you may perform this recall yourself or have a qualified repair facility convenient to you perform this recall. A qualified technician should perform this recall.

BLUE BIRD BODY COMPANY

P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021



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To receive replacement parts for Recall R14XE, complete and return the enclosed Recall R14XE Parts Request Form to Blue Bird in the pink, self-addressed, postage prepaid envelope. Be sure to provide a valid shipping address as UPS does not deliver to P.O. Boxes. You should retain a copy of the parts request form for your records.

Labor time to relocate rubber closeout boot and install new retaining clamp according to Recall R14XE instructions is 0.1 hours (six minutes) per bus.

Labor time to remove and replace a torn rubber close out boot and install new retaining clamp, if needed, according to Recall R14XE instructions is 1 hour per bus.

Reimbursement for labor may be obtained by completing the pink "Labor Reimbursement" sheet provided and returning it to Blue Bird in the enclosed pink postage prepaid envelope. **Be sure to enter the date inspected and or repaired, the odometer reading and check Column "A" to indicate the steering boot was only relocated. Check column "B" if boot was torn and was replaced.** Completed Labor Reimbursement sheets may also be faxed to 478-822-2467. Be sure to retain a copy of the reply sheet for your records.

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, complete and sign the recall reply sheet and attach a copy of the work order/invoice. Mail the documents in the **pink** self-addressed postage paid envelope included with the recall notification to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:

1-888-327-4236 TTY 1-800-424-9153 Or, go to: [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV)



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Questions regarding this recall campaign should be directed to me at (478) 822-2242.

Sincerely,

Bill Coleman
Corporate Recall Administrator
Blue Bird Body Company