

# VOLKSWAGEN

GROUP OF AMERICA

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*By Recall Management Division at 8:47 am, Jul 08, 2014*

Ms. Nancy Lummen Lewis  
Acting Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attention: Recall Management Division (NVS-215)  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

Christopher T. Sandvig NAME  
General Manager Compliance/TREAD Title  
Product Compliance Department  
248-754-5000 Phone  
248-754-5093 Fax  
July 7, 2014 Date

Subject: Notification of Voluntary Recall  
2015 Model Year Volkswagen Golf/GTI  
Front Stabilizer Links

VOLKSWAGEN GROUP OF AMERICA, INC  
3800 HAMLIN ROAD  
AUBURN HILLS, MI 48326  
PHONE +1 248 754 5000

Dear Ms. Lewis:

This information is submitted in accordance with the requirements of Part 573 of Title 49 of the Code of Federal Regulations (49 CFR 573 (2014)).

573.6 (c) (1) **Manufacturer's Name**  
Volkswagen de Mexico, A.A. de C.V.

**Importer**  
Volkswagen Group of America, Inc. (VWGoA)

573.6 (c) (2) **Identification of Vehicles**

Make : Volkswagen

Line : Golf/GTI

Model Year : 2015

Month/Year  
of Manufacture : January 27, 2014 – May 12, 2014

VIN Numbers  
of Affected Vehicles: 3VW\_\_AU\_FM000143 - 3VW\_\_AU\_FM002786

Other Identification : None .

573.6 (c) (3) **Number of Vehicles Potentially Containing the Defect**  
Approximately 2,001 vehicles are affected by this defect in the United States.

573.6 (c) (4) **Percentage of Vehicles Actually Containing the Defect**  
Percentage of affected vehicles containing the defect is unknown.

- 573.6 (c) (5) **Description of Defect**  
 Due to insufficient torque performed at the factory during vehicle assembly, the stabilizer link fasteners may loosen further over time. If this happens, there will be considerable noise coming from the front of the vehicle. In rare cases, this can lead to the stabilizer link detaching and interfering with the vehicle's steering, leading to an increased steering effort. Unexpected increased handling effort may lead to a crash without warning.
- 573.6 (c) (6) **Basis for Determination**  
 March 2014: Test drives during vehicle launch period reported noise from front axle.  
 April 2014: Vehicle analysis showed loose stabilizer link fasteners. Issue was tracked to individual handling faults during assembly.  
 May 2014: Evaluation of consequences revealed possibility of detaching stabilizer link and possible interference with steering.  
 June 2014: Matter was presented to the Product Safety Committee and presence of a defect was determined.  
 Date of determination: June 30, 2014
- 573.6 (c) (7) **Noncompliance Test Result**  
 Not applicable
- 573.6 (c) (8) **Proposed Remedial Program**  
 Volkswagen plans to notify all owners of affected vehicles and will instruct them to arrange for a repair appointment with their authorized Volkswagen dealer. At no cost to customers, dealers will replace the front stabilizer links on affected vehicles.  
  
**Dealers:** Anticipated July 2014  
**Owners:** Anticipated July 2014
- 573.6 (c) (9) **Submission of Communications**  
 A representative copy of all bulletins and other communications sent to dealers and owners will be submitted within five (5) days of dealer/owner notification.
- 573.6 (c) (10) **Proposed Owner Letter**  
 A draft owner's letter will be submitted to the agency for review and approval.
- 573.6 (c) (11) **Manufacturer's Recall Code**  
 VWGoA has assigned the code 40K9/1W to this recall.

Sincerely,

Christopher T. Sandvig *for*  
 General Manager Compliance/TREAD

*William M. Kanze*  
 William M. Kanze