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July 1, 2014

Manufacturer/Dealer Address

Subject: Volume Mount Bracket Safety Recall Notice

Dear Manufacturer/Dealer:

Attached please find a Safety Recall Notice #14X-XXX in which LiquidSpring needs to your assistance. While we have records of Purchase Orders and suspension serial numbers, we do not have records of end users of vehicles equipped with suspension systems affected by the Safety Recall Notice.

We will provide you with corresponding Purchase Orders and serial numbers of suspension systems and we need you to provide us the dealer and/or end user contact information of the vehicle equipped with the affected suspension system. We plan to contact the dealer to obtain the end user contact information if this information is not provided. We will mail the Safety Recall Notice to all affected dealers or end users depending on the possession of the vehicle.

Once the dealer or end user contacts us and verifies their vehicle is in the affected group, we will make arrangements with them to locate a local service center and cover labor and material costs to have the 2nd volume mount brackets replaced.

Commitment to safety, quality and respect for the customer are our highest priorities. Please accept our sincere apology for any inconveniences your customer may experience resulting from replacing these 2nd volume mount brackets.

Sincerely,

A handwritten signature in blue ink that reads 'Dean F. Bartolone'.

Dean F. Bartolone - President