

Associate Administrator for Safety Assurance (NSA-01)  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
West Building  
Washington, DC 20590  
USA

Adana, July 01, 2014

**Notification to NHTSA in accordance with 49 CFR Part 573**

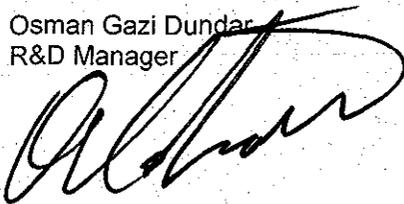
Dear Associate Administrator for Safety Assurance,

On June 27, 2014 Temsa Global decided that a safety defect may exist on our TS30 vehicles, and is consequently furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Please find enclosed our 573 Defect and Noncompliance Report for the recall of passenger buses of make Temsa Global.

Yours sincerely,

Osman Gazi Dunder  
R&D Manager



Enclosures

**PART 573 Defect and Noncompliance Responsibility and Reports**

On June 27, 2014, Temsa Global decided that a safety defect exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: July 01, 2014

Furnish the manufacturer's identification code for this recall (if applicable): N.A.

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

**Manufacturer :**

Temsa Global Sanayi ve Ticaret A.S.  
Yolgecen Mah., Turhan Cemal Beriker Bulv.,  
No: 561, 01323 Adana, TURKEY

**Import Agent:**

CH Bus Sales Inc.  
1645 Lyndale Avenue North Suite 102  
Faribault, MN, USA 55021

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

- 1) Sinan Senyurek , After Sales Engineer

Telephone Number: +90 530 313 85 46

Email : [sinan.senyurek@temsaglobal.com](mailto:sinan.senyurek@temsaglobal.com)

- 2) Marvin Borntrager, Manager-Parts.Technical & Warranty

Address : 410 W. Taft-Vineland Rd.  
Orlando, FL 32824  
24/7 Support 877-85TEMSA  
[www.chbussales.com](http://www.chbussales.com)

Telephone Number : 407-601-7801

Email : [mborntrager@chbussales.com](mailto:mborntrager@chbussales.com)

Name and Title of Person who prepared this report.

Osman Dunder, R&D Manager

Signed:



**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:**

**Make(s):** Temsa Global

**Model Years Involved:** 2012-2013-2014 model years

**Model :** TS30

1. 2012 – TS30

**Production Date :** November 2011 - December 2011

**VIN Range:**

NLTAPLR56C1	NLTAPLR58C1
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**Vehicle Type:** Bus

**Bodystyle:** Motorcoach

2. 2013 – TS30

**Production Date:** September 2012 - April 2013

**VIN Range:**

NLTAPLR5XD1	NLTAPLR55D1	NLTAPLR50D1	NLTAPLR56D1
NLTAPLR51D1	NLTAPLR57D1	NLTAPLR52D1	NLTAPLR58D1
NLTAPLR53D1	NLTAPLR59D1	NLTAPLR54D1	NLTAPLR5XD1
NLTAPLR55D1	NLTAPLR50D1	NLTAPLR56D1	NLTAPLR51D1
NLTAPLR57D1	NLTAPLR52D1	NLTAPLR58D1	NLTAPLR53D1
NLTAPLR59D1	NLTAPLR54D1	NLTAPLR5XD1	NLTAPLR55D1
NLTAPLR55D1	NLTAPLR50D1	NLTAPLR56D1	NLTAPLR51D1
NLTAPLR57D1	NLTAPLR52D1	NLTAPLR58D1	NLTAPLR53D1
NLTAPLR59D1	NLTAPLR54D1	NLTAPLR5XD1	NLTAPLR55D1
NLTAPLR50D1	NLTAPLR56D1	NLTAPLR51D1	NLTAPLR57D1
NLTAPLR52D1	NLTAPLR58D1	NLTAPLR53D1	NLTAPLR59D1
NLTAPLR54D1	NLTAPLR5XD1	NLTAPLR55D1	NLTAPLR50D1
NLTAPLR56D1	NLTAPLR51D1	NLTAPLR57D1	NLTAPLR52D1
NLTAPLR58D1	NLTAPLR53D1	NLTAPLR59D1	NLTAPLR54D1
NLTAPLR5XD1	NLTAPLR55D1	NLTAPLR50D1	NLTAPLR56D1
NLTAPLR51D1	NLTAPLR57D1	NLTAPLR52D1	NLTAPLR58D1
NLTAPLR58D1	NLTAPLR53D1	NLTAPLR59D1	NLTAPLR54D1
NLTAPLR5XD1	NLTAPLR55D1	NLTAPLR50D1	
NLTAPLR51D1	NLTAPLR57D1	NLTAPLR52D1	
NLTAPLR53D1	NLTAPLR59D1	NLTAPLR54D1	

Vehicle Type: Bus

Bodystyle: Motorcoach

3. 2014 - TS30

Production Date: July 2013 - April 2014

NLTAPLU53E1	NLTAPLU5XE1	NLTAPLU54E1	NLTAPLU50E1
NLTAPLU55E1	NLTAPLU51E1	NLTAPLU56E1	NLTAPLU52E1
NLTAPLU57E1	NLTAPLU53E1	NLTAPLU58E1	NLTAPLU54E1
NLTAPLU59E1	NLTAPLU55E1	NLTAPLU5XE1	NLTAPLU50E1
NLTAPLU50E1	NLTAPLU59E1	NLTAPLU51E1	NLTAPLU52E1
NLTAPLU52E1	NLTAPLU50E1	NLTAPLU58E1	NLTAPLU54E1
NLTAPLU54E1	NLTAPLU52E1	NLTAPLU5XE1	NLTAPLU58E1
NLTAPLU56E1	NLTAPLU55E1	NLTAPLU51E1	NLTAPLU56E1
NLTAPLU58E1	NLTAPLU57E1	NLTAPLU53E1	NLTAPLU5XE1
NLTAPLU54E1	NLTAPLU59E1	NLTAPLU55E1	
NLTAPLU56E1	NLTAPLU50E1	NLTAPLU57E1	
NLTAPLU58E1	NLTAPLU52E1	NLTAPLU59E1	

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

100 %

## II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Model Years	Number of Vehicles
TS30	2012	2
	2013	77
	2014	45
Total Number Potentially Affected by the recall		124

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

100 %

**Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:**

The recall population was determined based on TS30 production quantity

### **III. Describe the Defect or Noncompliance**

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate**

When the vehicle is approaching to an intersection of cross streets where the angle is less than 90 degrees, the driver may need to make an extra effort and crane his/her neck towards the front of vehicle to see the vehicles coming from the road on the right side of the vehicle

**Describe the cause(s) of the defect or noncompliance condition**

The driver may need to make extra effort to see the on coming traffic from the crossing road on his/her right under certain conditions

**Describe the consequence(s) of the defect or noncompliance condition.**

If the driver does not make this extra effort when necessary, an unsafe condition may occur.

**Identify any warning which can (a) precede or (b) occur.**

N.A.

**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

N.A.

**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**

N.A.

### **IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

**6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**

Temsa was informed that the driver may need extra effort to see the road on the right side of the vehicle under certain condition. Temsa evaluated this information and tested on different road conditions and made the visibility analysis. After these evaluation, Temsa decided to make a safety recall

On June 27, 2014, Temsa decided to conduct a voluntary safety recall.

To date, no accidents, no injuries, no fatalities have been reported

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

N.A.

#### V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

Remedy action program will be determined by Temsa and NHTSA will be informed with the revised report.

**9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy. Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.**

Temsa will install an additional interior mirror to improve the visibility of vehicle that would cover the defined field of view.

**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

The recall condition will be corrected with installing an additional mirror on buses in production.

#### **VI. Identify the Recall Schedule**

**10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

Temsa will send a service bulletin. With this service bulletin an additional mirror will be installed on buses

#### **VII. Furnish Recall Communications**

**11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification.**

*A DRAFT copy of the notification documents will be submitted by E-Mail to RMD.ODI@dot.gov for review prior to mailing.*

These documents will be submitted separately from those provided in accordance with Part 579.5 requirements.