



July 1, 2014

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

RECEIVED

By Recall Management Division at 9:11 am, Jul 01, 2014

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Thor Motor Coach
Defect and Non-Compliance Report

Dear Ms. Lewis:

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain motorhomes manufactured by Thor Motor Coach (TMC) were built with a defect that has been determined to be safety related.

- A. Recall Population and Vehicle Identification. The motorhomes built with the safety defect are as follows:

<u>Brand Name</u>	<u>Model Name</u>	<u>Model Years Affected</u>
Thor Motor Coach	Axis	2014-2015
Thor Motor Coach	Vegas	2014-2015

These motorhomes were built between August 2, 2013 and June 18, 2014. The total number of motorhomes subject to this recall campaign is 455.

- B. Description of Defect. It has been decided that certain Axis and Vegas Class A motorhomes were built with the incorrect adhesive securing the treads on the entry stairs into the vehicle. The stair treads can come loose and result in a slip or fall as a result. A fall can result in personal injury.
- C. Basis for Determining that a Defect Exists.
On May 21, 2014 TMC received a claim from a dealer regarding the slip and fall of a customer on their premises. The slip and subsequent fall result in personal injury to the customer. As a result of this claim, TMC went and reviewed the stair tread attachment and discovered the use of the incorrect adhesive. In addition to this claim TMC has received an additional 30 claims related to stair treads being loose none of which resulted in any injury.
- D. Remedying of Defect. The Recall campaign to be implemented by TMC to remedy the safety defect will be remove and reinstall the stair treads with the correct adhesive and additional screws to provide mechanical attachment of the treads. As will be set

forth in the owner notification letter, this defect will be corrected by TMC at no expense to the owner.

- E. Owner Notifications. TMC will notify owners of the motorhomes of the safety defect beginning in July 2014 pending NHTSA approval. The Owner's notification letter is attached for approval.
- F. Dealer Notifications: TMC will notify its dealers of the safety defect. The Dealer's letter and repair instructions are attached for approval. This letter and instructions will be transmitted electronically to the TMC dealer population.
- G. Quarterly Reporting Requirements. Thor Motor Coach will be filing quarterly reports as required by Part 573.7 of Title 49 the Code of Federal Regulations.
- H. Campaign Number. TMC's internal number is RC000090.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of TMC with respect to this recall campaign. If you need any additional information regarding the participation of TMC in this recall campaign, please feel free to contact me at 937-596-7965 or contact Mark Stanley at TMC directly at 877-500-1020 ext. 2095.

Sincerely,



David M. Mihalick
Thor Industries
Standards Compliance Manager