



June 27, 2014

Jennifer Timian
Chief, Recall Management Division
Office of Defect Investigations
National Highway Traffic Safety Administration (NSA-10)
1200 New Jersey Avenue, S.E.
Washington, D.C, 20950
Submitted via Email to rmd.odi@dot.gov

Subject: Safety-related defect, Alternator Cable Terminal

Dear Jennifer,
On behalf of Nova Bus, I want to inform you of a safety-related defect that has been identified on certain Nova Buses.

Accordingly, Nova Bus will administer a voluntary safety recall. Owner notification letters will be sent no later than 60 days from the time of this notice.

Please feel free to contact me if you have any questions.

Best regards,

A handwritten signature in black ink, appearing to read "Tim LaFon", followed by a long horizontal line extending to the right.

Tim LaFon
Vice President, Regulatory Affairs
Volvo Group North America, LLC.
7900 National Service Rd.
Greensboro, NC 27409
Office: (336) 393-2233

Defect Report

Recall Campaign Number:

CR3201

Subject: Alternator cable terminal

Vehicle Manufacturer:

Nova Bus, a division of Volvo Group Canada, (“Nova”)
1000 Industriel Blvd, Saint-Eustache,
Quebec, J7R 5A5, Canada

Models/ Model Years:

Certain LFS model vehicles manufactured from June 2010 to June 2014. The model years are 2010 through 2014.

Selection of vehicles was based on design configuration.

Recall Population:

There are seven hundred thirty-four (734) vehicles that were sold in United States that may have the noncompliance.

The percentage of the population containing the defect is unknown.

Description of the Defect

The terminal on the positive alternator cable may have been damaged during installation. As a result, the terminal may fracture and allow the cable to arc to other components, which may result in an engine compartment fire.

Chronology:

- 5/20/14 Nova Identifies potential issue with alternator cable. Investigation opened
- 5/26/14 Nova reports concern to Volvo Group North America Regulatory Affairs department for handling
- 6/19/14 Product Safety Committee determines a safety-related defect
- 6/25/14 Volvo Group North America Regulatory Affairs department reports safety-related defect to NHTSA
- 6/27/14 Defect report submitted to NHTSA



To date, there is one field report, with localized heat damage that was received on May 20, 2014.

Description of the Remedy

The recall repair involves inspecting the terminal and replacing if damaged or suspect.

Reimbursement for cost incurred by the owner for “prenotification remedies” will be addressed on a case-by-case basis according to the Volvo Group North America’s “General Plan for Reimbursement of Pre-notification Remedies” which was published October 28, 2013.

Recall Communications

Owner notification will occur within 60 days of this notice. An advanced copy of the owner notification letter will be submitted for review and approval prior to release.