



1051 West 7th Street
 Monroe, WI 53566
 608-328-8127 ~ Fax: 608-328-4278

June 25, 2014

Business

Address

City, State, Zip

Name, Attention

Subject: Safety recall campaign for certain Muncie Power products, defective pressure switch

Reference: Attached customer notification letter for NHTSA Safety Recall TBD

Note: This letter and the attached notification are required as part of the formal recall program being conducted by the National Highway and Traffic Safety Administration (NHTSA). Monroe Truck Equipment is required to document its efforts to perform this recall and report the results to NHTSA.

NHTSA Safety Recall **TBD** requires replacement and relocation of a pressure switch on certain vehicles with a Muncie FR67 Series PTO. The original switch may leak transmission fluid due to thermal damage to the switch diaphragm.

As part of NHTSA Safety Recall **TBD**, we are required to make a good-faith effort to locate the end user of every Muncie Power Product affected by the recall and sold by Monroe Truck Equipment, Inc. During our search of past sales records, we identified your company as having purchased an affected Muncie Power product from Monroe Truck Equipment, Inc. However, we do not have access to complete information about the end-user of the affected vehicle.

We ask that you make a good-faith effort to pass along the recall notification to the recipient of the product. If you know the current end user of one of the affected products and you provide MTE with that information, we will contact the end user with the recall information.

If you do not know the current end-user of a product that you sold, please reply with that information. We are required to report the status of all affected products to NHTSA, including whether or not we were able to locate the last-known owner of the product.



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Our records indicate the following sale of the affected product to your company.

Installed on VIN	Date of Sale	MTE Job Order #	Dealer P.O. #

As indicated on the attached notification letter, requests for replacement products or reimbursement for parts replaced before the start of this recall are to be directed to the Monroe Truck Equipment Warranty Department.

Other questions or issues may be directed to me at one of the contact points listed below.

Thank you for your assistance.

Gary R. Hess

Corporate Quality & Learning Facilitator

Desk: 608-329-8454

Cell: 815-988-5015

e-mail: ghess@monroetruck.com