

RECEIVED

By Recall Management Division at 9:39 am, Jun 20, 2014

14V-356
(2 pages)



VOLVO GROUP NORTH AMERICA

June 19, 2014

Subject: Safety Recall (RVXX1402, Enhanced Cruise Control)

Attention:

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Submitted via Email

The following information is submitted in accordance with the requirements of 49 CFR Part 573.6 as it applies to a defect relating to motor vehicle safety.

573.6(c) (1)

Volvo Trucks North America ("Volvo")
7900 National Service Rd.
Greensboro, NC 27409

573.6(c) (2)

Certain Volvo VNL and VNM model vehicles manufactured from November 17, 2010 through February 5, 2014 with enhanced cruise control and without side fairings.

Model Years: 2011-2015 VNL; 2014-2015 VNM

The selection of vehicles was based on the vehicle specification and build dates.

573.6(c) (3)

The total number of vehicles affected by the recall that were sold to customers in the United States is eight hundred sixty-two (862).

573.6(c) (4)

The percentage of the vehicles containing the defect is unknown

573.6(c) (5)

A program error occurred that can result in the active braking feature of the enhanced cruise control to be disabled. As a result, the enhanced cruise control system on the affected vehicles may not automatically activate the brakes as designed, which may result in a vehicle crash.

This issue does not affect the driver warnings of the system or the service and park brakes of the vehicle.

There have been no reports of personal injury or vehicle crash.

573.6 (c) (6)

Chronology of principle events that were the basis for the determination:

- 5/13/14 Potential issue identified with certain vehicles with enhanced cruise control. Investigation opened
- 6/11/14 Investigation findings presented to Volvo Regulatory Affairs
- 6/12/14 Volvo determines that a safety-related defect exists
- 6/19/14 Safety –related defect report submitted to NHTSA

To date, there are no field reports, warranty claims, customer complaints.

573.6(c) (7)

Not applicable

573.6(c) (8)

Volvo will initiate a voluntary owner notification, and recall all affected vehicles. The number, which has been assigned to this recall by Volvo, is **RVXX1402**.

The vehicles will be repaired by loading a new parameter to the control unit.

Owner notification will occur within 60 days of this notice. An advanced copy of the owner notification letter will be submitted for review and approval prior to release.

Reimbursement for cost incurred by the owner for “prenotification remedies” will be addressed on a case-by-case basis according to the “General Plan for Reimbursement of Pre-notification Remedies” which was published October 28, 2013.

A Safety Recall Alert will be sent to Volvo’s dealers and servicing facilities by June 24, 2014

If there are any questions regarding this information, please feel free to contact me.

Sincerely,



Tim LaFon
Vice President, Regulatory Affairs
7900 National Service Rd.
Greensboro, NC 27409
timothy.lafon@volvo.com
(336) 393-2233