



IMPORTANT SAFETY RECALL

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMCRV) decided that a defect which relates to motor vehicle safety exists in certain Thor Motor Coach models of motor homes.

It has been decided that certain Outlaw 29H Class C motorhomes were built with the generator exhaust routed too close to the onboard propane storage tank without proper heat shielding. In addition, the exhaust also terminated at the edge of the vehicle underneath a slide-out room. Without proper heat shielding, the hot exhaust piping could heat the propane inside of the tank causing it to expand and vent off in the event the pressure exceed the tank's safety limit. The venting of the propane could cause a fire and result in property and/or personal injury. In addition, with the exhaust terminating under a slide out room of the recreational vehicle, there exists the potential for carbon monoxide to enter the vehicle through the slide out room perimeter. The carbon monoxide could lead to asphyxiation resulting in serious personal injury or death.

The required action is to replace the generator exhaust on the defective vehicles. Please see repair instructions for campaign # RC000089.

Dealers that have stock units impacted by this recall will have a list of affected units attached to this recall bulletin. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

Please find attached a copy of the retail notification letter as well as the required repair procedure for this recall. In addition, instructions for claim filing have also been included. If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at *877-500-1020*.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Andrew Van Shoick
Director of Customer Service

Re: NHTSA Recall No. 14V-
Transport Canada Recall No. 2014-