



May 20, 2014

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Thor Motor Coach
Defect and Non-Compliance Report

Dear Ms. Lewis:

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain motorhomes manufactured by Thor Motor Coach (TMC) were built with a defect that has been determined to be safety related.

- A. Recall Population and Vehicle Identification. The motorhomes built with the safety defect are as follows:

<u>Brand Name</u>	<u>Model Name</u>	<u>Model Years Affected</u>
Thor Motor Coach	Outlaw 29H	2014-2015

These motorhomes were built between January 13, 2014 and April 25, 2014. The total number of motorhomes subject to this recall campaign is 34.

- B. Description of Defect. It has been decided that certain Outlaw 29H Class C motorhomes were built with the generator exhaust routed too close to the onboard propane storage tank without proper heat shielding. In addition, the exhaust also terminated at the edge of the vehicle underneath a slide-out room. Without proper heat shielding, the hot exhaust piping could heat the propane inside of the tank causing it to expand and vent off in the event the pressure exceed the tank's safety limit. The venting of the propane could cause a fire and result in property and/or personal injury. In addition, with the exhaust terminating under a slide out room of the recreational vehicle, there exists the potential for carbon monoxide to enter the vehicle through the slide out room perimeter. The carbon monoxide could lead to asphyxiation resulting in serious personal injury or death.
- C. Basis for Determining that a Defect Exists.
On May 2, 2014 this defect was identified in a routine yard product compliance code audit by TMC personnel and brought to the attention of TMC management. TMC Engineering then reviewed the issue and determined the defect existed. There have been no issues or injuries reported due to this defect at this time.

- D. Remediying of Defect. The Recall campaign to be implemented by TMC to remedy the safety defect will be to replace the existing generator exhaust pipe with new pipe that changes the routing away from the propane tank and terminates the exhaust at a point not under a slide room. As will be set forth in the owner notification letter, this defect will be corrected by TMC at no expense to the owner.
- E. Owner Notifications. TMC will notify owners of the motorhomes of the safety defect beginning in May 2014 pending NHTSA approval. The Owner's notification letter is attached for approval.
- F. Dealer Notifications: TMC will notify its dealers of the safety defect. The Dealer's letter and repair instructions are attached for approval. This letter and instructions will be transmitted electronically to the TMC dealer population.
- G. Quarterly Reporting Requirements. Thor Motor Coach will be filing quarterly reports as required by Part 573.7 of Title 49 the Code of Federal Regulations.
- H. Campaign Number. TMC's internal number is RC000089.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of TMC with respect to this recall campaign. If you need any additional information regarding the participation of TMC in this recall campaign, please feel free to contact me at 937-596-6849, Ext. 7363 or contact Mark Stanley at TMC directly at 877-500-1020 ext. 2095.

Sincerely,



David M. Mihalick
Thor Industries
Standards Compliance Manager