

EQUIPMENT SAFETY RECALL QUARTERLY REPORT INFORMATION

Required per 49 CFR Part 573.6

Report Date: **April 30, 2014**

Calendar Quarter: **1st Quarter 2014**

Safety Recall Quarterly Report from **January 1, 2014 through March 31, 2014**

Manufacturer: **Extang Corporation (“Extang”)**

Report Author: **Steve Kelley
VP - Sales**

Phone: **(734) 434-3516**

Recall Subject: **Aftermarket Truck Bed Cover**

1. NHTSA Safety Recall Campaign Number: **13E-066**
Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: **None**
2. (a) The date notification to purchasers began: **1/21/14**
(Distributors, Retail Outlets and Retail Customers/Vehicle Owners)

(b) The date notification to purchasers was completed: **Notification continues as Extang receives additional retail customer/vehicle owner (“owner”) information from its distributors and jobbers:**

4,674 Owners Identified
34 Owner Information Outstanding¹
9,064 Owner Information Unavailable At This Time²
3. The Total Number of Items of Equipment Involved: **14,204**

Number of Items Returned from Inventory or Remedied Prior to Sale: **428**
4. (a) Total Number Inspected & Remedied: **378 Remedied**
944 Remedy in Process

¹ Includes owner records sent by jobbers that contain only the owner’s name and no other contact information.

² Includes owner records that jobbers report are unavailable and also owner records attributed to sales to jobbers that have either not yet responded to requests for owner information or are believed to no longer be in business.

(b) Total Number Inspected & NOT REQUIRING REMEDY: **0**

5. Items Determined to be Unreachable:

Total Number Exported: **4**

Total Number Stolen: **0**

Total Number Scrapped: **0**

Total Number Unable to Notify: **9,064 -- Owner Information Unavailable At This Time**

Total Number Otherwise Unreachable: **0**

Describe Other:

- **3,145 owner letters mailed (1st mailing)**
- **1,520 owners contacted by phone, which was the only contact information that was available for these owners.**
- **9 owners contacted by email, which was the only contact information that was available for these owners.**
- **111 owners have been recently identified and the contact is in progress.**