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VOLKSWAGEN

GROUP OF AMERICA

Ms. Nancy Lummen Lewis
Acting Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Christopher T. Sandvig NAME
General Manager Compliance/TREAD Title
Product Compliance Department
248-754-5000 Phone
248-754-5093 Fax
April 15, 2014 Date

Subject: Notification of Voluntary Recall
2014 Model Year Volkswagen Jetta, Beetle, Beetle Convertible & Passat
Equipped with 1.8T Engine and Torque-Converter Automatic Transmission
Transmission Oil Cooler

VOLKSWAGEN GROUP OF AMERICA, INC
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326
PHONE +1 248 754 5000

Dear Ms. Lewis:

This information is submitted in accordance with the requirements of Part 573 of Title 49 of the Code of Federal Regulations (49 CFR 573 (2014)).

573.6 (c) (1) **Manufacturer's Name**
Volkswagen AG
Volkswagen de Mexico, A.A. de C.V.

Importer
Volkswagen Group of America, Inc. (VWGoA)

573.6 (c) (2) **Identification of Vehicles**
Make : Volkswagen
Line : Jetta, Beetle, Beetle Convertible, Passat
Model Year : 2014
Month/Year of Manufacture : Jetta: February 03, 2014 – April 08, 2014
Beetle: February 03, 2014 – April 08, 2014
Beetle Convertible: February 04, 2014 – April 08, 2014
Passat: February 3, 2014 – April 08, 2014

VIN Numbers
of Affected Vehicles: Jetta: 3VW__AJ_EM268534 – 3VW__AJ_EM285861
Jetta: 3VW__AJ_EM412829 – 3VW__AJ_EM430851
Beetle: 3VW__AT_EM640620 – 3VW__AT_EM653663
Beetle Convertible: 3VW__AT_EM810691 – 3VW__AT_EM816613
Passat: 1VW__A3_EC072488 – 1VW__A3_EC093877

Other Identification : Vehicles equipped with 1.8T engine and torque-converter automatic transmission

573.6 (c) (3) **Number of Vehicles Potentially Containing the Defect**
Approximately 26,452 vehicles are affected by this defect in the United States.

573.6 (c) (4) **Percentage of Vehicles Actually Containing the Defect**
Approximately 100% of the affected vehicles contain the defect.

573.6 (c) (5) **Description of Defect**
Due to a supplier material change during the production of the transmission oil cooler, the O-ring seals in affected vehicles may be out of specification. If the O-ring does not completely seal between the oil cooler and transmission, a fluid leak may result. In the event of a leak, the fluid could contact a hot surface and result in a vehicle fire.

Volkswagen is not aware of any fires, injuries, or accidents attributed to this issue.

573.6 (c) (6) **Basis for Determination**
March 14, 2014: First incidence of leakage observed at a Port facility during routine vehicle inspection. Also received first reported cases of leaking oil coolers from dealers.

March 20, 2014: Factory initiates investigation and vehicle checks at factory facilities. Quality Analysis team also conducts inspection of vehicles at dealers.

April 08, 2014: Volkswagen Group of America initiates a stop-sale.

April 11, 2014: The matter was presented to the product safety committee at Volkswagen AG for assessment and determination. The committee decided to conduct a recall.

Date of determination: April 11, 2014

573.6 (c) (7) **Noncompliance Test Result**
Not applicable

573.6 (c) (8) **Proposed Remedial Program**
Volkswagen plans to notify all owners of affected vehicles and will instruct them to arrange for an appointment with an authorized Volkswagen dealer. At no cost to customers, dealers will replace the O-ring seals in the transmission oil cooler.

Dealers: April 11, 2014

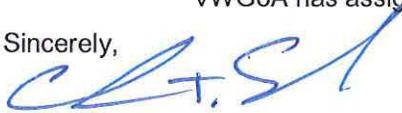
Owners: on or about April 16, 2014

573.6 (c) (9) **Submission of Communications**
A representative copy of all bulletins and other communications sent to dealers and owners will be submitted within five (5) days of dealer/owner notification.

573.6 (c) (10) **Proposed Owner Letter**
A draft owner's letter is attached for agency review and approval.

573.6 (c) (11) **Manufacturer's Recall Code**
VWGoA has assigned the code 38B9/9V to this recall.

Sincerely,



Christopher T. Sandvig
General Manager Compliance/TREAD