Equipment Safety Recall Quarterly Report Information

Report Date: March 28, 2014 **Calendar Quarter:** January 1 - March 31

Manufacturer (name, address, phone):

Schneider Electric USA, Inc.

1415 S. Roselle Road, Palatine, Illinois 60067

Phone - (847) 925-3516

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

The contact person at Schneider Electric is Stephen A. Litchfield, Assistant General Counsel, 1415 S. Roselle Road, Palatine, Illinois 60067. Mr. Litchfield's telephone number is (847) 925-3516 and his fax number is (847) 925-7419. Alternative contact is Robert L. Barbaglia, Director of Claims Management, 1415 S. Roselle Road, Palatine, Illinois 60067. Mr. Barbaglia's telephone number is (847) 925-3280 and his fax number is (859) 817-3430.

Subject equipment (type of equipment, part/model number, and any other information necessary for identifying the equipment):

1. NHTSA Safety Recall Campaign Number: 13E-018

Manufacturers assigned campaign number (where applicable): PRB-52183

2. (a) The date notification to purchasers began: April 22, 2013

(b) The date notification of purchasers was completed: 3rd mailing completed on November 20, 2013.

(c) The date notification to dealers and distributors began: April 22, 2013

(d) The date notification of dealers and distributors was completed: 3rd mailing completed on

November 20, 2013.

3. The total number of items of equipment involved: 763

NOTE: The number figures given in responses to numbers 4 and 5 below are to be stated in the cumulative (e.g., in consideration of any previous quarter's information).

4. (a) Total number inspected and remedied: 164

(b) Total number inspected, but determined NOT to require the remedy: 0

5. Numbers of items of equipment determined to be unreachable for inspection due to:

Export: 0

Theft: 0

Scrapping: 0

Failure to receive a notification of the recall: 0

Other reasons (specify below): 481

- Customers with affected units cancelled or placed the appointment on hold based on their availability
- All customer notification completed for the customers that are affected (no new responses to date). 73 customers on the list were not impacted by the recall.

Total number of items of equipment unreachable for inspection: 0

6. The number of items of equipment repaired and/or returned by dealers, distributors, and other retailers prior to sale: 118

This report may be e-mailed to RMD.OD@dot.gov or facsimiled to (202) 366-7882.