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NHTSA Safety Recall  
No. 13V-458

## IMPORTANT SAFETY RECALL

December 3, 2013

Dear Altec Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain units mounted on Ford Super Duty F350-F550 Chassis with 6.8L gasoline engine, equipped with Muncie FR67 Series Power Take Off and built between June, 2009 and November 1, 2013. Over time, the pressure switch can develop a low volume transmission fluid leak and the exhaust thermal blanket can deteriorate causing it to absorb hydraulic oil or transmission fluid. A buildup of oil or transmission fluid on the thermal blanket may increase the possibility of a fire. Death or serious injury can result from a chassis fire.

Refer to CSN 583 for parts, labor and travel covered under the warranty policy. Altec will supply, free of charge, a switch and heat shield to correct this condition.

In order to determine if your unit is affected by CSN 583, compare the serial number of your unit with the list of affected units as described on the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



# Customer Service Notice

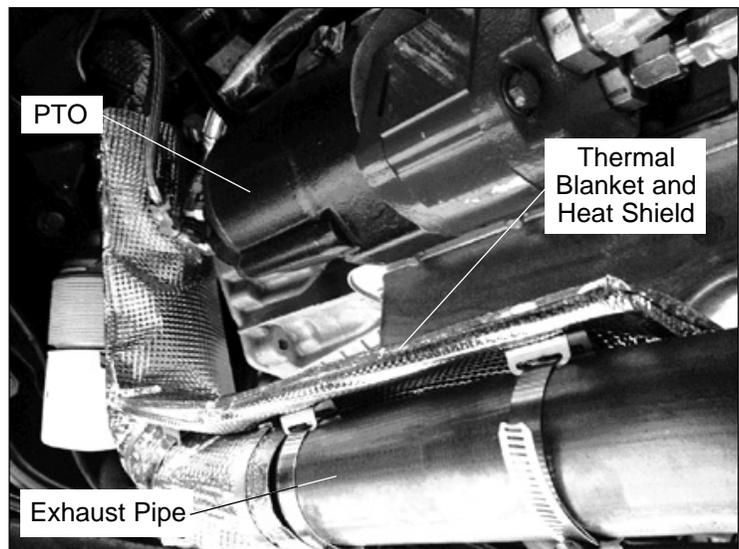
Date: December 3, 2013

Units Affected: Units mounted on Ford Super Duty F350-F550 Chassis with 6.8L gasoline engine, equipped with Muncie FR67 Series Power Take Off and built between June, 2009 and November 1, 2013 (see enclosed list)

## Pressure Switch and Exhaust Thermal Blanket Inspection

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

Altec has been made aware of a possible issue concerning a pressure switch and exhaust thermal blanket (refer to Figure 1) provided by the supplier of the power take off (PTO). Over time, the pressure switch can develop a low volume transmission fluid leak and the exhaust thermal blanket can deteriorate causing it to absorb hydraulic oil or transmission fluid. A buildup of oil or transmission fluid on the thermal blanket may increase the possibility of a fire. **Death or serious injury can result from a chassis fire.**



**Figure 1 — Thermal Blanket**

Altec requires that the exhaust thermal blanket and pressure switch be inspected within 30 days of receipt of this CSN. Use the procedure on Page 2 for this inspection.

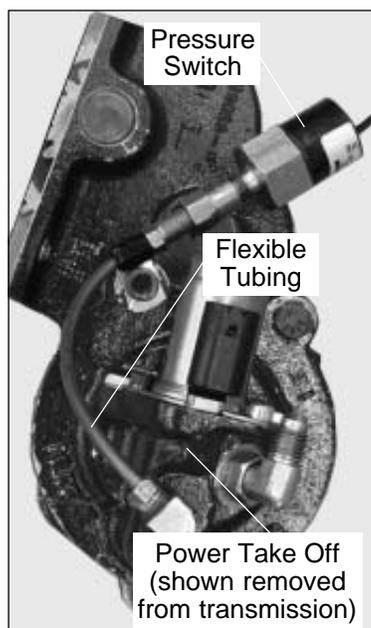
If the exhaust thermal blanket fails the inspection and/or there is evidence of a pressure switch leak, remove the exhaust thermal blanket at the time of the inspection and install the Pressure Switch and Exhaust Heat Shield Kit, part number 970510446, within 30 days of removal of the exhaust thermal blanket. Pressure switches and exhaust thermal blankets that pass the inspection must still have the Pressure Switch and Exhaust Heat Shield Kit installed at the next service interval.

Order the Pressure Switch and Exhaust Heat Shield Kit, part number 970510446, by calling 1-877-GO ALTEC (1-877-462-5832). The kit includes the heat shield and a new pressure switch, tubing, and adapters to relocate an existing switch that is near the power take off.

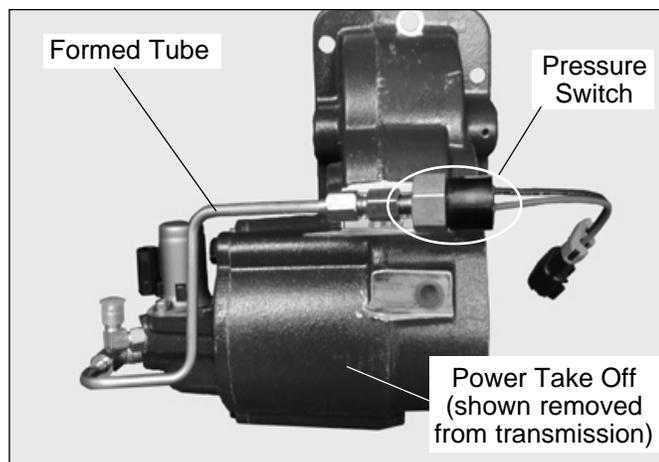
This repair is covered under the Altec Warranty Policy and can be performed by Altec or the customer's warranty provider. Altec will allow up to \$50 for an inspection and up to \$100 for the labor to perform this repair. A warranty claim must be submitted for the cost of the labor. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.

### Inspection Procedure

1. Position the unit on a level surface, apply the parking brake and chock the wheels. Shut off the engine and allow the chassis exhaust system to cool to the touch.
2. Using a mechanic's creeper, get under the chassis near the PTO on the driver's side of the transmission.
3. Find the thermal blanket that is attached with band clamps to the exhaust system near the PTO.
4. Use your hand to determine if the thermal blanket is wet with fluid. Look at the pressure switch to see if it is leaking transmission fluid. The pressure switch is located either on the front side of the PTO connected to a flexible tube (refer to Figure 1), or on the side near the rear of the PTO connected to a formed tube (refer to Figure 2).



**Figure 1 — Front Pressure Switch Location**



**Figure 2 — Side Pressure Switch Location**

### 5. Inspection shows no evidence of fluid on the exhaust thermal blanket:

- Inspect this entire area of the unit for any active leaks or other sources of fluid. Make repairs as necessary.
- If no active leaks are identified, the unit can be returned to service, but replace the pressure switch and exhaust thermal blanket at the next periodic service interval after the inspection is completed.

**6. Inspection shows evidence of fluid on the exhaust thermal blanket:**

- Remove and discard the exhaust thermal blanket immediately by removing the attachment clamps.
- Inspect this entire area of the unit for any active leaks or other sources of fluid. Make repairs as necessary.
- If no active leaks are identified, the unit can be returned to service, but replace the pressure switch and exhaust thermal blanket within 30 days after the inspection is completed.