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10/7/2013

Dear Trans/Air Customer:

This notification is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Trans/Air Manufacturing has decided that a defect, which relates to motor vehicle safety, exists in a number of Trans/Air Ford 5.4L / 6.8L compressor mount kits installed between 6/1/2010 and 6/15/2013. The mounts in question are installed in Ford cut-away type commercial buses.

Depending on the routing of the alternator harness, and the orientation of the heater hose spring clamp at the front of the intake manifold, the alternator harness may be pinched between the spring clamp and the compressor mounting bracket. The charging system may fail which could lead to the vehicle stalling while driving, increasing the risk of a crash. Additionally, the spring clamp could pierce both the positive and negative wires of the alternator harness creating a short circuit which could result in a fire.

Trans/Air is instituting a Mandatory Safety Corrective Action Program. This program includes inspecting the vehicle, and if required, relocating the alternator harness. This program is being provided to all end users at no charge. Arrangements to have this service performed, which normally takes approximately 10 minutes to inspect, and if required, 45 minutes to correct, can be scheduled at your convenience, by calling your nearest Trans/Air Service Point, which is available on our website. www.transairmfg.com

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave S.E., Washington, D.C., 20590, or call the toll-free Auto Safety Hot Line at 1-888-327-4236 if your service center fails to repair or is unable to remedy this condition without charge or within a reasonable time.

Should you require assistance or have any questions in reference to this Corrective Action Program, please do not hesitate to contact the Trans/Air Warranty and Service Center @ 1-800-673-2446.

Sincerely,

Jeff Kochenour
Warranty Manager

Enclosure: Service Bulletin # 13-002

Complaints in regards to this Corrective Action Program may be addressed to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave S.E., Washington, DC 20590, or call toll free the Auto Safety Hotline @ 1-800-424-9393.