



Navistar, Inc.
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navistar.com



A NAVISTAR COMPANY

IMPORTANT SAFETY RECALL 13517

APRIL 2014

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card and is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain ProStar® model trucks built 12 December 2012 thru 8 August 2013 with feature code 16XSA, 16XSB, 16XSC, or 16XSD chassis skirts.

REASON FOR THIS RECALL

During vehicle operation, the rear chassis skirt upper horizontal support S-bracket may contact the fuel tanks during frame twist and it is possible for the bracket to wear a hole in the top of the fuel tank which may result in a fuel leak.

RISK TO MOTOR VEHICLE SAFETY

A hole near the top of the fuel tank may allow fuel to spill on the roadway which may cause a slippery road condition increasing the risk of a motor vehicle crash which may result in property damage, personal injury, or death.

DEFECT REMEDY

The repair will involve removal of the chassis skirts to chamfer the S-brackets on the upper rail, reinstall the skirts, adjust for proper clearance, and if any tank is found leaking, the fuel tank will be replaced. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 1 hr to complete and up to 3 hrs if a fuel tank is replaced.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-

800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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