



IC Bus, LLC  
2701 Navistar Drive  
Lisle, IL 60532 USA  
  
navistar.com

MAILED  
FEB 26 2014  
Compliance Dept.

## IMPORTANT NON-COMPLIANCE RECALL 13521

FEBRUARY 2014

Dear IC Bus Customer,

This notice applies to your vehicle identified on the enclosed card and is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided certain CE and RE model commercial buses built 12 August 2013 thru 14 November 2013 with certain IMMI seat belt assemblies with L9 end-release seat belt buckles fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 209 "Seat Restraint Systems."

### ***REASON FOR THIS RECALL***

When the push button on the buckle is pressed, the latch plate can become partially engaged with the buckle, exceeding the maximum force to separate.

### ***RISK TO MOTOR VEHICLE SAFETY***

In the event of an emergency situation, this could hamper operator efforts to quickly exit the vehicle, which could increase the risk of personal injuries.

### **DEFECT REMEDY**

The repair will involve inspection of the driver seat belt buckle and replacement of any buckle found with the suspect lot code. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 30 minutes to complete.

### **ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You

can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED ASSISTANCE**

If you believe that IC Bus has failed to remedy the noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**