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February 14, 2014

**VIA U.S. MAIL AND E-MAIL: (RMD.ODI@dot.gov & kelly.schuler@dot.gov)**

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Avenue, SE  
Washington, DC 20590

**RE: Part 573.7 Fourth Quarter Report: 13E-010 (Quadrtec® Ultimate Floor Liners sold 5/1/12-2/14/13)**

Dear People:

On behalf of our client Quadrtec, Inc. and pursuant to 49 CFR part 573.7 please find enclosed our Fourth Quarterly report information.

Please contact us should you have any comments or questions regarding this campaign.

Very Truly Yours,

/S/

Robert R. Gillanders, Principal  
Kira L. Truebenbach, Of Counsel  
Colvos Law, PLLC  
Attorneys for Quadrtec, Inc.

# Equipment Safety Recall Quarterly Report Information<sup>1</sup>

Required per 49 CFR Part 573.7

Report Date: 02/13/14

Calendar Quarter: 4th (ending 01/15/14)

Safety Recall Quarterly Report from 10/16/13 through 01/15/14

Manufacturer: Quadratec, Inc.

Report Author: John Stewart, President, c/o Robert Gillanders (Atty. Colvos Law, PLLC) Phone: (253) 229-0708

Recall Subject: Equipment: certain aftermarket, driver-side Ultimate Floor Liners sold 5/1/12-2/14/13

1. NHTSA Safety Recall Campaign Number: 13E-010

Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: 01-13

2. (a) The date notification to purchasers began: 3/25/13

(b) The date notification of purchasers was completed: On or about 6/31/13 with exception of 454 identified as having unusable address information for first class mailing.

3. The Total Number of Items of Equipment Involved: 15,680

The total number of items involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

Number of Items Returned from Inventory or Remedied Prior to Sale: 0

Includes (a) the total number of items returned from Manufacturer, Distributor, Dealer or Retailer inventory or (b) otherwise remedied prior to sale to consumers.

4. (a) Total Number Inspected & Remedied: Four quarter cumulative of 15,234 Hook Guards provided/liners remedied per inclusion with the Part 577 customer notifications mailed. (See 573 notice for details of alternative remedies: (a.) installation of supplied Hook Guard or (b.) return of torn floor liners). Of the customers notified, 711 cumulative requested and were provided a new front Floor Liner with a Hook Guard installed. Additionally, Quadratec® received 63 additional requests for Hook Guards only which were supplied to assumed users of the affected floor liners.)

Total number of items which were inspected and/or otherwise repaired or remedied.

(b) Total Number Inspected & NOT REQUIRING REMEDY: Per 577 notification, Quadratec® recommended all customers inspect or use furnished Hook Guard to reinforce anchor area of suspect Floor Liners. Customers were given option of returning suspected torn liners for exchange. Among the 420 liners returned as of 10/15/13, Quadratec® has inspected a cumulative total of 67 liners which appeared unturned.

Total number of items involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

## 5. Items Determined to be Unreachable

Total Number Exported: 734 (not included in 15,680 identified in 3. above).

Total Number Stolen: unknown

Total Number Scrapped: unknown

Total Number Unable to Notify: 709 (including undeliverable addresses from para. 2.b., 1 returned letter this quarter)

**Total Number Otherwise Unreachable:** 0

**Describe Other:** \_\_\_\_\_

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<sup>1</sup>Any questions please contact Mrs. Kelly Schuler or Mr. George Person at (202) 366-5227 or by fax to (202) 366-7882 or e-mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov)