



**SAFETY RECALL N10 / NHTSA 13V-121  
UNDERBODY TRANSMISSION TUNNEL SHIELD**

Dear: (Name)

This follow up notification letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2007 and 2008 model year Dodge Nitro and 2008 model year Jeep® Liberty vehicles.**

***The problem is...*** The underbody transmission tunnel shield on your vehicle (VIN: xxxxxxxxxxxxxxxxxxxx) may partially separate from the vehicle floor pan and contact the aluminum driveshaft. Operating the vehicle with the underbody transmission tunnel shield rubbing against the driveshaft could weaken the driveshaft at the rub point(s) and cause it to break. A broken driveshaft could cause a crash without warning.

***What your dealer will do...*** Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the underbody transmission tunnel shield and replace it, if required. All vehicles will also receive an underbody transmission tunnel shield support bracket. The support bracket will take about ½ hour to install. If the underbody transmission tunnel shield requires replacement, an extra 2 hours will be required. However, additional time may also be necessary depending on service schedules.

***What you must do to ensure your safety...*** Simply contact your Chrysler, Jeep, or Dodge dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle. **Please bring this letter with you to your dealer.**

***If you need help...*** If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at [www.dodge.com](http://www.dodge.com) or [www.jeep.com](http://www.jeep.com).

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations  
Chrysler Group LLC  
Notification Code N10

*Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.*