

# **MAXZONE AUTO PARTS CORP.**

## **CORPORATE HEADQUARTERS**

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## **Safety Recall Notice**

**NHTSA Recall Campaign Number: 13E-051**

Date: 2/14/2014

To: Maxzone customers,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maxzone Auto Parts Corp. has decided that certain DEPO replacement headlamps fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 108 during humidity test. This non-conformance could result in reduced visibility for the driver, increasing the risk of crash. Please see the details as follow.

	<b>DEPO No.</b>	<b>OEM No.</b>	<b>Partslink No.</b>	<b>Description</b>
1	K30-1122R-AC	5L3Z13008 AB	FO2503201C	FD F-150 04-08 HL ASY RH CAPA
2	K30-1122L-AC2	7L3Z 13008 HA	FO2502247C	FD F-150 06-08 HL ASY W/O CHROME, W/O SHADOW GRAY TRIM LH CAPA
3	K30-1122R-AC2	7L3Z 13008 EA	FO2503247C	FD F-150 06-08 HL ASY W/O CHROME, W/O SHADOW GRAY TRIM RH CAPA
4	K30-1122L-AC6	7L3Z 13008 DA	FO2502248C	FD F-150 07-08 HL ASY W/O CHROME, W/SHADOW GRAY TRIM LH CAPA
5	K30-1122R-AC6	7L3Z 13008 CA	FO2503248C	FD F-150 07-08 HL ASY W/O CHROME, W/SHADOW GRAY TRIM RH CAPA

As an immediate remedy, Maxzone is issuing a recall of the aforementioned product at no cost to you.

Please contact our RMA Department immediately to arrange the return of identified part numbers. Upon receipt of the returned product, Maxzone will issue full credit to your account.

Please feel free to contact your Maxzone sales representative at the following toll free numbers based on the State you are calling from if you have any problem with the recall procedure. A sales representative will expedite your return authorization request.

1-888-286-1188 (WA, OR, CA, ID, NV, AZ, MT, WY, UT, CO, KS, NM, OK, TX, AR, LA, AK, HI)

1-877-253-8930 (ME, NH, VT, MA, CT, RI, NY, NJ, PA, MD, DE, WV, VA)

1-800-859-4755 (NC, SC, GA, FL, TN, AL, MS)

1-866-783-6858 (ND, SD, NE, MN, IA, MO, WI, IL, MI, IN, OH, KY)

The repairers and consumers can identify a DEPO lamp by looking for the DEPO logo and part number molded on the lens of the lamps. The part numbers shown on the lens are 330-1122L for left hand side lamps and 330-1122R for right hand side lamps. Only lamps with the aforementioned DEPO logo and

Fontana, CA Edison, NJ Norcross, GA West Dundee, IL



**DEPO GROUP**

part numbers can be returned to Maxzone. Please see following page for a picture illustrating the logo and part numbers.

Please forward the Consumer Recall Memo (provided separately) to the collision repairers and advise them to send it to the appropriate vehicle owners regarding the recall. NHTSA requires the Memo to be sent in a standard size envelope with the phrase "SAFETY RECALL NOTICE" in a bold font larger than the other text on the envelope and positioned in the lower left or lower right corner of the front of the envelope.

Please advise the collision repairers that the products with lot numbers: 20120102 and 20121015 for K30-1122R-AC, 20110905 for K30-1122L/R-AC2 and 20110711 for K30-1122L/R-AC6 are eligible to be recalled. Lot numbers can be found on the product box label, the product label and also stamped on the bottom of the housing. Please see following page for pictures illustrating the lot number locations.

The recalled DEPO lamps and the repair receipt must be returned to Maxzone to qualify for a refund. You may issue a refund only for the labor cost and the freight cost of shipping the recalled lamps from the repairers to your branches, upon receipt of DEPO lamps with receipts. Guideline for labor cost and administrative cost: up to \$15 refund per piece of K30-1122R-AC, K30-1122L/R-AC2 and K30-1122L/R-AC6.

Please return all DEPO lamps with repair receipts to Maxzone CA and we'll inspect and process refund to you in a timely manner. The corrected lamps are available from Maxzone warehouses. The recalled lamps shall be replaced with the good DEPO lamps.

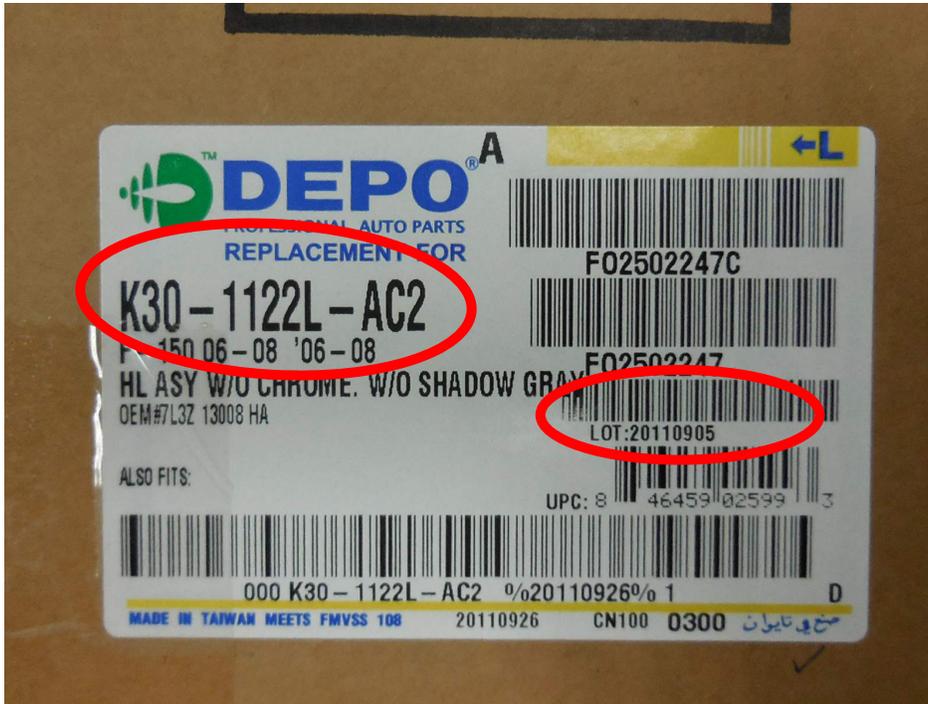
Note: All the defective products are to be returned at the end of each month for the first 3 months. There after they are to be returned every quarter for the following 6 quarters. Please contact the Maxzone RMA department (909-822-3288) to get a copy of the necessary RMA form.

If you believe Maxzone has failed or is unable to remedy the noncompliance without charge in a reasonable amount of time, you can submit a complaint to the National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-91530) or go to <http://www.safercar.gov>.

We sincerely apologize for any inconvenience caused. Our best interest has always been in the safety of the public. We'll do our best to resolve this issue immediately.

Best regards,

Maxzone Auto Parts Corp.



DEPO part number and lot number on the box label.



DEPO label with part number and lot number on the product label on the bottom of the housing.



Lot number stamped on the bottom of the housing



DEPO logo and part number on lens.  
Note: 330-1122L (left hand side lamp) shown above. The part number for right hand side lamp on the lens is 330-1122R.